



**LINCOLNSHIRE POLICE AUTHORITY
PROFESSIONAL STANDARDS COMMITTEE
14 DECEMBER 2010
10.30AM – 11.50AM**

PRESENT

MEMBERS: Mr C Underwood-Frost (Chairman), Mr R Palmer (Vice-Chairman), Mrs A Crowe JP, Mr G Dark, Mr F Mann JP, Mr K Smith

SECRETARIAT: Mr H Hunt (Deputy Chief Executive), Mrs C Horton (Support Services Officer)

FORCE OFFICERS: Superintendent P Wood (Head of Professional Standards), Mrs A Foster, (Office Manager, Professional Standards), Inspector A Leighton (CJS and Partnerships)

APOLOGIES: Mr N Cooper, Mr A Dezonie

40/10. DECLARATIONS OF PERSONAL AND / OR PREJUDICIAL INTERESTS

None.

41/10. MINUTES – 15 SEPTEMBER 2010

Resolved:	Responsible Officer:
1. That the minutes of the meeting held on the 15 September 2010 be taken as read and signed by the Chairman as a correct record.	-

42/10. ACTION SUMMARY

Item D3 (15/09/10) – The Deputy Chief Executive confirmed that the Strategic Planning Committee had recently considered the future of pre-meeting briefings and had concluded that they should continue in their present form on the basis that they remained focused and succinct.

Resolved: 1. That the Action Summary be noted.	Responsible Officer: -
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43/10. POLICE AUTHORITY RISK REGISTERS

The Committee expressed some concerns about the stability of leadership within the Professional Standards Department in view of changes in personnel over the past couple of years and imminent changes in personnel due to take place in April 2011. The Head of Professional Standards Department (HoPSD) acknowledged the concerns but assured Members that steps were being taken to ensure a smooth transition to the new departmental Head from April 2011.

Resolved: 1. That the report be noted.	Responsible Officer: -
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44/10. FORCE RISK REGISTER/COMMITTEE CHAIRMAN UPDATE

Resolved: 1. That the oral report be noted.	Responsible Officer: -
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45/10. INDEPENDENT CUSTODY VISITS – JULY TO SEPTEMBER 2010

The Deputy Chief Executive presented custody visiting statistics for the period July to September 2010. Members were pleased to note the continuing improvement in performance following the roll out of “Self Introduction” in April 2010.

The Committee was advised that the reduction in budget for 2010/11 for Independent Custody Visiting would not impact on any of the planned activities for the year.

The Vice-Chairman of the Committee gave an oral update on the key issues discussed at the recent national conference organised by the Independent Custody Visiting Association (ICVA).

The Deputy Chief Executive advised that some Independent Custody Visitors had requested an increase in the mileage allowance for undertaking custody visits. The

Committee agreed that in view of the current economic climate, an increase could not be implemented. It was also noted that the current rate was the standard mileage payment for business travel as set by HM Revenue and Customs. The Chairman of the Committee agreed to write personally to the membership to explain the reasons for the Committee's decision.

<p>Resolved:</p> <p>That</p> <ol style="list-style-type: none"> 1. the summary of custody visits to designated police stations during July to September 2010 at Appendix 1 be noted; 2. the summary of re-occurring issues at Appendix 2 be noted; 3. the analysis of custody visiting times at Appendix 3 be noted; 4. the Chairman write to the membership to explain why the current rate of mileage allowance can not be increased at the present time. 	<p>Responsible Officer:</p> <p>-</p> <p>-</p> <p>-</p> <p>CAO/Chairman</p>
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46/10. COMMITTEE WORKPLAN

<p>Resolved:</p> <ol style="list-style-type: none"> 1. that progress with the Work Plan be noted. 	<p>Responsible Officer:</p> <p>-</p>
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47/10. CONSIDERATION OF COMPLAINTS STATISTICS – JULY TO SEPTEMBER 2010

The HoPSD highlighted a slight increase in the number of complaints over the previous quarter although it was noted that the number of complainants had reduced in comparison with the same period last year.

The Committee discussed the Force Transformational Change Programme which was due to come into effect on 1 April 2011 and would see the current three Basic Command Units transformed into a single Force model. The HoPSD confirmed that the restructuring would not impact on the ability of Professional Standards to generate meaningful statistics or to identify trends/pockets of activity that would be of interest to the Committee.

It was envisaged that the Performance lead and Analyst for the department would look in future at “live” issues throughout the County and identify potential solutions. This would be a more pro-active approach than was currently the case. Whilst the

initiative was still in its embryonic stage, it was expected to make the department more accountable with action being taken in “real time” to deal with issues.

<p>Resolved:</p> <p>1. That the report be noted.</p>	<p>Responsible Officer:</p> <p>-</p>
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48/10. IPCC REVISED STATUTORY GUIDANCE ON THE POLICE COMPLAINTS SYSTEM

<p>Resolved:</p> <p>1. That progress with the IPCC Statutory Guidance Implementation Matrix be noted.</p>	<p>Responsible Officer:</p> <p>-</p>
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49/10. CUSTOMER SATISFACTION SURVEY RESULTS

<p>Resolved:</p> <p>That</p> <p>1. the oral update be noted;</p> <p>2. the Committee be advised of the costs versus the benefits of undertaking the Customer Satisfaction Survey.</p>	<p>Responsible Officer:</p> <p>- HoPSD</p>
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50/10. EXCLUSION OF PRESS AND PUBLIC

<p>Resolved:</p> <p>1. That the press and public be excluded from the meeting on the grounds that the following items involved the disclosure or likely disclosure of exempt information as detailed in paragraph 1 of schedule 12A of the Local Government Act 1972 (as amended).</p>	<p>Responsible Officer:</p> <p>-</p>
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51/10. LEARNING LESSONS REPORT – JULY TO SEPTEMBER 2010

Resolved: 1. That the report be noted.	Responsible Officer: -
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52/10. POLICE OFFICER DISCIPLINE – JULY TO SEPTEMBER 2010

Resolved: 1. That the report be noted.	Responsible Officer: -
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53/10. EXAMINATION OF POLICE OFFICER COMPLAINT REGISTERS AND DIP SAMPLING OF COMPLETED COMPLAINTS FILES

Members dip sampled completed complaint files, performing a detailed inspection to satisfy themselves that cases had been properly and fairly dealt with. Following questions, this was confirmed in all cases.

Resolved: 1. That the complaint files be noted.	Responsible Officer: -
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CHAIRMAN