

Custody Visiting - Reports on Visits to Police Stations Period – 1st April to 30th June 2009

Notes

1. Comments by Custody Visitors highlighted in bold italics are matters that were brought to the immediate attention of the officer in charge.
2. Custody Visitors may contact custody staff at Gainsborough, Sleaford, Stamford, Louth and Mablethorpe police stations before a planned visit to ascertain if there any detainees being held in custody. Visitors have the option of cancelling a visit if there are no detainees present.
3. It is permissible for Custody Visitors to undertake visits on their own if the purpose of those visits is to inspect the condition of custody facilities and not to visit detainees.

STATION & NAMES OF VISITORS	DATE	TIME	No. IN	No. VISITED	REASONS WHY OTHER PERSONS NOT VISITED	COMMENTS OF VISITORS	FORCE RESPONSE
LINCOLN							
Visitor A/Visitor B	4/4/09	1223	13	6	2 x interview 3 x refused 1 x released 1 x none given	<i>M14 was very aggressive on arrival. He claims that the handcuffs were far too tight and claims that the Sgt twisted his arm, then contradicted himself by saying he could not remember anything. There were no marks around his wrists and he did not want to see a doctor.</i> We were both treated respectfully and shown around with courtesy.1	N/A
Visitor A/Visitor B	2/4/09	1740	5	1	2 x interview 2 x non speaking English	<i>It was pointed out to us about the cleanliness of the cleaning especially the glass surfaces on cell doors and</i>	Cleaners informed.

						<p>also observation spy holes. They were very smeared making it hard for anyone to see in cells.</p> <p>We were treated with respect by staff.</p>	
Visitor A/Visitor B	11/4/09	1905	12	3	<p>1 x asleep 1 x with duty solicitor 7 x didn't want to talk to us</p>	<p>Wash basin near D2 needed cleaning. Tap loose in washroom/toilet. Door notices "tatty" need laminating! Medical room cupboards at desk not locked. Cell M6 – paint peeling off wall Cell M10 – Faulty lock. Cells over warm.</p> <p>Noted the relative youth of the detainees.</p>	<p>Caretakers checked cell D2 and found the basin clean and tap issue was corrected.</p> <p>Plaster has been addressed in M6 and it is back in use as of w/c 17.8.09</p>
Visitor A/Visitor B	15/4/09	2250	4	1	<p>1 x hospital 2 x asleep</p>	<p>Noted that 3 cells – M2, M6 and M10 were out of use. It appears that M10 with a faulty lock had been repaired, but this repair had failed so that cell was still unusable.</p> <p>Sgt said that the matter of showing Custody records with regards to detainees asleep was an issue which had gone to the Police Federation for further comment as it fell under the terms of the Data Protection Act as amended.</p>	<p>Plaster has been addressed in cells as of w/c 17.8.09</p>
Visitor A/Visitor B	18/4/09	1055	7	5	<p>2 x no reason given</p>	<p>No matters brought to attention. M6 paint peeling from wall</p>	<p>Plaster has been</p>

						(cell not in use) Met with courtesy. Thank you escorting officer.	addressed in cells as of w/c 17.8.09
Visitor A/Visitor B	22/4/09	1705	13	6	1 x interview 6 x no reasons given	3 cells out of use to painting peeling. M13 not sure of rights (asked for copy) M9 waiting for court Shower required in A3 M5 & M9 request a phone call. Arrived at front desk, 2 officers were not helpful when queried about custody phone permanently engaged. Custody suite were very helpful. Thank you.	Plaster has been addressed in cells as of w/c 17.8.09
Visitor A/Visitor B	30/4/09	1755	7	4	1 x refused 2 x no reason	F1 query possible ligature points on observation mirror. Screw heads not flush. Access to custody record. If detainee is asleep presumption should be against consent – not as per note of 6/4/09 LPA. Panic strips not tested by ICVs due to possible disruption to station. Well received and overall standards very good.	Enquiries will be made on this issue. Sergeant removed cell from used until resolved.
Visitor A/Visitor B	4/5/09	955	6	2	2 x interview 1 x doctor 1 x fingerprint	M6 out of use – paint peeling. Police staff courteous and professional	Plaster has been addressed in M6 and it is back in use as of w/c 17.8.09
Visitor A/Visitor B	6/5/09	2110	13	3	10 x declined	Cells M6 and F1 out of use. Good interaction between	Plaster has been addressed in M6 and it is back in use as of w/c

						escorting officer and DPs. All areas inspected fit for purpose.	17.8.09
Please note. No visits took place between 11 th – 15 th May due to illness, holidays and other commitments.							
Visitor A/Visitor B	21/5/09	2125	11	5	2 x asleep 4 x declined	M8 stated heroin withdrawal symptoms and requires doctor. M3 requires doctor, injury due to violent conduct (teeth). All areas clean and in good order. Custody staff very helpful.	N/A
Visitor A/Visitor B	28/5/09	1852	10	5	1 x too drunk and aggressive 1 x refusal no reason 3 x none given Inspected 9 custody records (8 with permission and 1 presumed permission – drunk)	Used Language Line (French/English) All detained persons were being treated in accordance with PACE code C. However, ICV Team noted that 2 x long term detainees (over 24 hours). Had not been offered an opportunity to use the exercise yard. In addition to the 2 long term detainees were not aware that they could ask for a shower. Cell M6 has been out of use for over 14 days – awaiting repair of plaster. Thanks to custody officer and escorting officer for their assistance during the visit. We were well looked after and made to feel welcome.	Plaster has been addressed in M6 and it is back in use as of w/c 17.8.09
Visitor A/Visitor B	31/5/09	1852	7	5	1 x refused and refused permission to look at custody record. 1 x no reason	DP in M4 admitted to having nut allergy – custody officer informed. DP in D2 admitted to being an alcoholic – custody officer	N/A

					All other DPs custody records looked at.	<p><i>notified – when record checked found out the DP had already volunteered this information on booking in. DP in M14 visited via language line (Russian) – DP admitted to being a heroin addict – custody officer informed and doctor called out. DP in M14 now wants someone notified of his detention.</i></p> <p>Checked empty cell D1 and showers – all found satisfactory. Well received by custody officer and her staff. Thanks to the escorting officer for very professional manner of her escorting – was of great assistance to ICV Team.</p>	
Visitor A/Visitor B	6/6/09	0950	11	10	1 x none given.	<p><i>Busy time in suite – all requests answered – staff were very helpful.</i></p> <p>Several detainees mentioned that they were very happy with the way they were being treated – Cell M6 still awaiting repairs.</p>	Plaster has been addressed in M6 and it is back in use as of w/c 17.8.09
Visitor A/Visitor B	8/6/09	1950	13	6	3 x in interview; 1 x female violent; 1 x male violent; 2 x male unsuitable (asleep)	<p><i>None, despite being a busy time the detainees needs were being met.</i></p> <p>Some detainees expressed good remarks about how they were being treated. Thanks to a helpful staff who attended to us</p>	N/A

						as soon as they could.	
Visitor A/Visitor B	12/6/09	1130	10	1	5 x in interview; 1 x viporcapture	Fridge needs defrosting. Checked doctors room – 2 pairs of scissors in drawer which was unlocked. Very well received in custody suite by officers and staff.	N/A
Visitor A/Visitor B	16/6/09	1700	11	4	1 x declined; 1 x in interview; 5 not offered visit.	3 x male and 1 x female detainees being returned to prison during course of our visit. Apologies by Police in custody area for short delay due to intense activity. Main entrance undergoing renovation. Telephone contact not available. All very helpful despite busy period.	N/A
Visitor A/Visitor B	19/6/09	2100	4	1	1 x female asleep (checked); 1 x immigration detainee; 1 x in interview.	Blanket required by M13 – given at once. Meal given to immigration detainee. Medical room drawer open – scissors at hand! M6 out of use (plaster). Met with usual courtesy and professionalism. Toilets ok. Blanket store ok. Medical room clean. Kitchen fine (defrosted). Observed drunk being brought in and processed – quite abusive to Sgt – some racial abuse.	Plaster has been addressed in M6 and it is back in use as of w/c 17.8.09

Visitor A/Visitor B	21/6/09	0800	17	7	4 x did not want visit; 1 x in interview; 1 x asleep; 4 x non-English speaking detainees (not visited).	Custody area busy on arrival. Custody Inspector in attendance. M10 cold overnight. 1 x shower request. 1 x toothache pain. Male in F2 back pain requested reading material. Busy early visit. During breakfast and wake up time. A long visit but productive. Met with usual courtesy.	N/A
Visitor A/Visitor B	27/6/09	2000	3	1	1 x refused permission; 1 advised not to be seen by custody officer.	Noted cell D2 that there was water on floor around toilet and wash hand basin. Cell M6 out of operation due to plaster falling from ceiling. Although busy with people coming and going we were conducted around the custody suite with the usual courtesy that we find at West Parade.	Caretakers checked D2 and found no issues. Plaster has been addressed in M6 and it is back in use as of w/c 17.8.09
GAINSBOROUGH							
SKEGNESS							
Visitor A/Visitor B 10289	1/4/09	1400	0	0	N/A	None. All areas checked and found to be clean for further use.	N/A
Visitor A/Visitor B 10290	4/4/09	1355	4	4	N/A	None. All areas checked and found to be clean for further use. Once again no refusals to talk to ICV's.	N/A

Visitor A/Visitor B 10291	14/4/09	1055	4	3	1 x F1 detainee asleep observed through window.	None. Custody unit clean and tidy. Custody staff courteous.	N/A
Visitor A/Visitor B 10292	15/4/09	1254	0	0	N/A	None. All quite clean and tidy.	N/A
Visitor A/Visitor B 10293	18/4/09	1042	3	2	1 x detained person in consultation with Solicitor.	None. Well received by all custody staff. The custody suite very clean and tidy.	N/A
Visitor A/Visitor B 10294	21/4/09	1045	3	3	N/A	None. The custody area was clean and tidy. The detainees were sleepy but aware of our visit.	N/A
Visitor A/Visitor B 10295	26/4/09	1605	9	9	N/A	Concerns regarding DP in F1, unable to communicate properly and appears somewhat confused. Custody staff aware, and his needs appear to be cared for. Custody Suite very busy during visit. DP's well catered for (see comment above). Custody Suite in good order. Note, self introduction appears to be working very well, uptake 100%	N/A
Visitor A/Visitor B 10296	29/4/09	1800	4	3	1 x sleepy	None. Custody Suite in order. One DP requested doctor, this had already been organised by Custody Officer. DP in M7 verbally aggressive and confrontational towards Police. DP admitted to being a	N/A

						Type 2 diabetic (Custody Officer already aware)	
Visitor A/Visitor B 10294	21/4/09	1045	3	3	N/A	None. The Custody area was clean and tidy. The detainees were sleepy but aware of our visit.	N/A
Visitor A/Visitor B 10298	7/5/09	1101	4	3	1 x no reason	None. Well received by custody staff. Positive comments from the detainees – no problems. Standard of cleanliness good.	N/A
Visitor A/Visitor B 10297	5/5/09	2058	1	1	N/A	None. 1 DP very happy with treatment, food and staff behaviour. Lower beds an improvement – still some graffiti but some cells improved.	N/A
Visitor A/Visitor B 10299	12/5/09	1456	0	0	N/A	None. ICV would like to thank custody officers for their courtesy and assistance during this visit.	N/A
Visitor A/Visitor B 10300	14/5/09	958	0	0	N/A	None. ICV would like to thank custody staff for their courtesy and help during the visit. All Custody areas are clean and tidy as usual.	N/A
Visitor A/Visitor B 11851	27/5/09	659	2	1	1 x asleep	Holding area and D3 is too hot. Base of most toilets need a good clean, custody officers will ask cleaner to attend to this and to check hand paint on the wall.	Caretaker alters the temperatures and ventilation according to the seasonal conditions. HQ facilities department have been informed – the alteration work is not

						Informed all staff trained on oxygen/defrib equipment now, in fact the equipment has been used. Well received.	in this years plan and it was not pressed as a priority case by the Division.
Visitor A/Visitor B 11852	31/5/09	2203	1	1	N/A	Holding cell room uncomfortably hot – needs attention. Well received.	Caretaker alters the temperatures and ventilation according to the seasonal conditions. HQ facilities department have been informed – the alteration work is not in this years plan and it was not pressed as a priority case by the Division.
Visitor A/Visitor B 11853	3/6/09	2135	5	2	1 X juvenile asleep (not woken); 2 x no complaints/did not require visit.	Holding room and detention 1 x2 very warm, custody staff confirmed problems with heating system. Custody staff very helpful, accommodation clean and ready for use.	Caretaker alters the temperatures and ventilation according to the seasonal conditions. HQ facilities department have been informed – the alteration work is not in this years plan and it was not pressed as a priority case by the Division.
Visitor A/Visitor B 11854	7/6/09	1414	1	1	N/A	N/A All accommodation clean and tidy – ready for use. One detainee interviewed – all okay. Custody staff very helpful.	N/A
Visitor A/Visitor B	12/6/09	1405	1	1	N/A	None. All areas checked and found to be clean and ready for further use.	N/A
Visitor A/Visitor B	12/6/09	1405	1	1	N/A	None.	N/A

						All areas checked and found to be clean and ready for further use.	
Visitor A/Visitor B	14/6/09	1650	1	1	N/A	None. All other areas checked and found to be clean and ready for further use.	N/A
Visitor A/Visitor B	18/6/09	2056	5	5	N/A	1 x female detainee and 1 x male detainee both asked to see a Doctor – custody staff aware. 1 x detainee aged 18 agitated and distressed – informed staff.	N/A
Visitor A/Visitor B	21/6/09	0900	5	2	1 x asleep; 2 x violent	Female requires her medication and doctor requested. Staff aware. Holding room still unacceptably hot. Exercise area still out of action due to door replacement.	Caretaker alters the temperatures and ventilation according to the seasonal conditions. HQ facilities department have been informed – the alteration work is not in this years plan and it was not pressed as a priority case by the Division.
Visitor A/Visitor B 11859	25/6/09	1900	4	4	N/A	Queried behaviour of one DP. Permission to view Custody Record – Doctor had visited DP who had a psychological problem which was being addressed. Speedy and friendly reception. Staff helpful.	N/A
Visitor A/Visitor B 11860	30/6/09	1402	2	2	N/A	Received courteously seen two detained. One anxious about court. Other about food, both mentioned to	N/A

						custody officer. No problems, as both aware rights and entitlements and informed relatives etc.	
MABLETHORPE							
LOUTH							
Visitor A/Visitor B 12356	21/5/09	1032	0	0	N/A	None. Very neat, clean and tidy, ready for use.	N/A
BOSTON							
Visitor A/Visitor B 11679	3/4/09	935	3	1	1 x non pace viewed through hatch. 1 x no reason given	No sporks – only 3 seen! Please can more be provided. Staff courteous. Custody suite clean.	N/A
Visitor A/Visitor B 11680	5/4/09	900	2	0	2 x no reason given – custody record allowed.	No sporks except for 3. Mentioned yesterday. No panic bar in fingerprint room. Custody staff looking after one very vulnerable person – records show very good care. Staff courteous and helpful.	The issue has been raised with Inspector Brinn to consider whether they should be fitted. Currently all Officers are trained in Personal Safety, but this is seen as being as vulnerable a room as any other (29/5/09)
Visitor A/Visitor B 10345	11/4/09	1253	2	1	1 x didn't state	None. Reviewed very courteously by custody staff. Thanks for the informed visit.	N/A
Visitor A/Visitor B	15/4/09	2054	2	2	N/A	None.	N/A

10346						Very courteously received. Getting busy.	
Visitor A/Visitor B 10473	21/4/09	1820	3	1	1 x refused 1 x interview	None. D2 interview back in use tomorrow 22/4/09. All clean and tidy.	N/A
Visitor A/Visitor B 12162	2/5/09	1800	1	1	N/A	None. Section ok Empty cells / kitchen / Bedding store inspected – all in very good order.	N/A
Visitor A/Visitor B	5/5/09	945	6	0	5 x asleep (3 Chinese awaiting interpreter) 1 x leaving	None. Kitchen and stores area, all clean or tidy. Cleaner at work a few cells being cleaned.	N/A
Visitor A/Visitor B	8/5/09	855	2	1	1 x refused	None. Mentioned about the buzzer problem. We were well met. All was very clean and tidy and in order.	N/A
Visitor A/Visitor B 12163	12/5/09	1557	3	2	1 x being transferred because he was ill – with ASW accompanying him.	None. No nicotine substitute available even after 6 hours in custody.	N/A
Visitor A/Visitor B 12164	18/5/09	2100	4	1	3 x refused	No problem encountered or any brought to our attention.	N/A
Visitor A/Visitor B 12165	21/5/09	1705	3	2	1 x no reason	None. Well received all in order.	N/A
Visitor A/Visitor B 10474	27/4/09	1805	1	0	1 x being released on arrival	Video witness image catcher not working. Detainee identities are being kept together and stored on one memory card. This could bring up issues of data	Highlighted to Admin Manager to raise their end.

						integrity / protection for detainees as memory card has to be sent off. It now holds over 150 detainees as HQ have not returned previous memory card.	
						Staff very helpful.	
Visitor A/Visitor B 10475	28/4/09	1757	2	0	1 x no reason – but did give consent for custody record to be seen – stated he has been treated well. 1 x in consultation with solicitor	None. Everything fine, staff very helpful.	N/A
Visitor A/Visitor B 10347	7/5/09	1118	0	0	N/A	None. Waited a while in an interview room whilst a person answered their bail. Custody Suite very clean, staff courteous.	N/A
Visitor A/Visitor B 10348	8/5/09	2125	5	2	1 x female only spoke Russian or Lithuanian so we decided not to pursue language line and potential visit. 1 x juvenile in interview 1 x no reason	None. Detainees seem well cared for. Custody Suite clean. Staff courteous. Delay starting visit due to booking in etc.	N/A
Visitor A/Visitor B 10349	11/5/09	1830	2	1	1 x no reason	None. Staff very helpful.	N/A
Visitor A/Visitor B 10476	13/5/09	1830	4	0	4 x no reason	None. Staff very helpful.	N/A
Visitor A/Visitor B 10477	18/5/09	1713	4	1	2 x no reason 1 x foreign nationality speaks Russian	Photo equipment still not working correctly. Visit conducted with courtesy.	Highlighted to Admin Manager to raise their end.

						All clean and tidy.	
Visitor A/Visitor B 10478	21/5/09	2055	5	3	1 x on constant watch 1 x refused	Camera system is not working. All clean and tidy in spite of a busy day.	Highlighted to Admin Manager to raise their end.
Visitor A/Visitor B 10479	28/5/09	1800	0	0	N/A	None. All areas checked and found to be clean and ready for further use, the only doubt is the cleanliness of all the cell toilet pans.	N/A
Visitor A/Visitor B 11669	30/5/09	1105	1	0	1 x about to go into interviewed	None. All areas checked and found to be clean and ready for use.	N/A
Visitor A/Visitor B 11670	3/6/09	2100	3	0	1 x no reason None of those asked gave permission to look at custody records	None. Staff helpful, all areas clean and tidy.	N/A
Visitor A/Visitor B 11671	6/6/09	1150	1	1	N/A	None. Detained person very happy with the way he has been treated. All cells and custody areas clean and tidy.	N/A
Visitor A/Visitor B 11681	14/6/09	1000	9	2	5 x not offered visit; 2 x non-English speaking detainees not spoken to but viewed and appeared well.	Custody suite looks clean. All detainees seem well cared for. Staff courteous despite being very busy.	N/A
Visitor A/Visitor B 11682	15/6/09	1003	4	1	1 x in interview; 2 x non-English speaking detainees not spoken to but viewed through the hatch.	All detainees appear well cared for. Doctor has visited one detainee in an appropriate timescale. Custody staff courteous. No issues to report.	N/A

Visitor A/Visitor B	19/6/09	1725	4	1	1 x female in interview; 1 x juvenile in with solicitor; 1 x male non-English speaking	Thanks for being so accommodating at such a busy time. Very courteously received. Helpful custody staff. Cells being cleaned very nicely. A lovely smell of cleanliness.	N/A
Visitor A/Visitor B	22/6/09	2055	0	0	N/A	Custody suite very clean and tidy. Nice atmosphere and very helpful staff accompanied us round the cells. Thank you.	N/A
Visitor A/Visitor B 10480	26/6/09	1931	2	0	Both detainees were foreign nationals and asleep	None. Exercise yard could be given a sweep out. Otherwise cell area and charge area clean and tidy.	N/A
Visitor A/Visitor B	29/6/09	1447	0	0	N/A	Temperature in custody area 81F. Light in storeroom not working. Air conditioning unit not working. All clean and tidy.	Light in storeroom on order but due to HQ error in accounts delay on order being processed. Complete new air conditioning units are being fitted 8 th July 2009.
SPALDING							
Visitor A/Visitor B	10/4/09	2128	0	0	N/A	There were no issues to raise. Facilities inspected and all found to be clean and in order. Staff helpful as usual.	N/A
Visitor A/Visitor B	13/5/09	1455	3	2	1 x female being interviewed at the time	1 male had not been able to make a phone call due to police investigation – search of his property being conducted at his home. 1 male had not been able to take a shower and shave. 1 x male smoker detained without nicotine substitute since	N/A

						12/5/09 – None available.	
Visitor A solo visit	19/5/09	1330	0	0	N/A	None. Very well received as usual.	N/A
Visitor A solo visit	27/5/09	1920	4	0	N/A	None. Clean and tidy.	N/A
Visitor A/Visitor B	25/6/09	1703	1	0	Detainee asleep	A new sergeant met us, explained all the reasons for a gent being in the observation cell. Everywhere was very clean. We were well met and prompt. A dishwasher required due to water in tap not very hot for health and safety reasons and for cost effectiveness custody staff would benefit from having a dishwasher installed in the kitchen.	N/A
GRANTHAM							
Visitor A/Visitor B 12158	3/4/09	1520	5	1	4 x none given	Cell M8 small amount of food on the floor. Shower room next to F2 needs cleaning up. All areas neat and tidy. Adequate food in store. Staff helpful.	N/A
Visitor A/Visitor B	5/4/09	1200	1	1	N/A	Detainee under alcohol influence. Complaints of heart problem brought to the attention of the Custody Sgt. Not coherent to have his rights read to him.	N/A

						Checked all areas, neat and tidy. Custody Sgt very helpful.	
Visitor A/Visitor B 12159	11/4/09	1000	3	1	2 x none given	<p><i>The only concerns were the DP in cell F3. He raised the following issues:</i></p> <p><i>Treated roughly when detained, he was cold but given no mattress or blanket, no response when he rang the bell, not allowed to wash/shower, no food offered. These were discussed with the Custody Sgt and via his custody record. Asked to (1) offer food (was refused) and (2) advice he should make any complaint via Duty Inspector (was offered). Discussions and Custody record showed that restraint was necessary (Very violent), blanket initially refused due to the likelihood of self-harm, not allowed washing facility because CS Crystals present, the bell was unanswered.</i></p> <p><i>DP complained of pins & needles in the right arm, swollen right hand, police doctor in attendance and agreed he would be taken to casualty and interviewed later.</i></p> <p>We believe all was in order. No other general comments to make.</p>	N/A
Visitor A/Visitor B	19/4/09	1300	7	4	3 x Male M7, D1 & F3	<i>Male 6 had infection, had spat</i>	N/A

12160					all refused visit no reason given.	<p>food at staff previously – recommended to visit but seen through window – appeared healthy and uninjured.</p> <p>Male M2 requested extra blanket, shower facility and food. Custody staff informed and provided at once.</p> <p>No other problems raised. Cells and areas clean and tidy. Custody Staff polite and helpful.</p>	
Visitor A/Visitor B 12161	21/4/09	1105	1	0	1 x interviewed and later released, seen walking.	<p>Food Area – Top freezer plastic door broken (H&S issue).</p> <p>All present and correct and no problems found. Custody Staff helpful and polite.</p>	Resolved (1/5/09)
Visitor A/Visitor B	02/5/09	1800	1	1	All seen	<p>None</p> <p>Section OK empty cells, kitchen, bedding store inspected – all in very good order.</p>	N/A
Visitor A/Visitor B	05/5/09	0945	6	0	5 x asleep 1 x released	<p>1 detainee left at 1010am. 3 x Chinese detainees and 2 x English, all sleeping and waiting for interpreter.</p> <p>Kitchen & stores area all clean and tidy, cleaner working cleaning cells.</p>	N/A
Visitor A/Visitor B	08/5/09	2055	2	1	Refused	<p>Mentioned about the buzzer problem.</p> <p>We were well met, all was very</p>	N/A

						clean or tidy and in order.	
Visitor A/Visitor B	12/5/09	1556	3	2	1 x transferred as ill.	None No nicotine substitute available even after 6 hours	N/A
Visitor A/Visitor B	18/5/09	2100	4	1	3 x refused	None No problems encountered or issued brought to our attention.	N/A
Visitor A/Visitor B	21/5/09	1705	3	2	None given	None Well received all in order	N/A
Visitor A	27/5/09	1910	2	0	On Own	None. All very clean and OK.	N/A
Visitor A/Visitor B	30/5/09	1000	10	5	5 x Asleep	M5 Diabetic – sugar levels very low. Given tea with three sugars, Asked Custody Sergeant and Officers to keep a close eye on M5 and if in doubt to call the Doctor. F3 requested Doctor, and F1 very agitated, keep close watch at risk. None	N/A
Visitor A/Visitor B 12168	4/6/09	2105	1	1	N/A	None. Empty cells / kitchen / Dr's room. All checked and found to be satisfactory.	N/A
Visitor A/Visitor B 12169	7/6/09	1555	1	1	N/A	None. Selection of vacant cells checked – satisfactory.	N/A
Visitor A/Visitor B	13/6/09	1040	4	1	3 x none given.	Cold water in staff kitchen runs warm. Needs attention please. Officers prefer hand gel but this has been refused.	Resolved

						<p>Could this be reviewed as they feel the gel is more effective. Wipes dry very quickly. Small dishwasher still not in place after several requests.</p> <p>Old food (6 packs) noticed and disposed of immediately. Everyone very helpful.</p>	
Visitor A/Visitor B 12170	18/6/09	2100	1	1	N/A	<p>No problems found – cell and food areas as always clean and tidy. Staff helpful.</p>	N/A
Visitor A/Visitor B 12171	20/6/09	1102	5	4	1 x unknown.	<p>2 detainees in cell F1. M5 requested shower – to be arranged by custody staff.</p> <p>No problems found – custody staff helpful and co-operative.</p>	N/A
Visitor A/Visitor B 12172	30/6/09	1632	2	1	None given.	None.	N/A
SLEAFORD							
Visitor A/Visitor B	27/4/09	1030	0	0	N/A	<p>Hygiene matters predominate. Kitchen record shows no cleaning for 11 days despite notice “cleaned daily”. Juvenile detention room wall cracked and two small holes. Cell 2 Mattress marked / burn mark (very old beige). Most cells have lime encrusted toilets, showers stained – water and soap marks.</p>	<p>The Kitchen is cleaned daily but the cleaners have forgotten to sign the sheets. They have been reminded to do so. The Wall will be addressed.</p> <p>This mattress has been exchanged. This is raised regularly with the cleaners and supervisor. Different cleaning materials tried but, due to age of fittings, these limescale marks to not appear to be able to be</p>

						<p>Ligature point in ceiling vent in prisoners side of visitor cell.</p> <p>Exercise yard needs weedkiller (no sprayers license).</p> <p>Freezer in medical room so iced up, the door wont seal – huge ice build up (in hand)</p> <p>Crimestoppers notice defaced.</p> <p>Floors of interview room need cleaning.</p> <p>Well received.</p>	<p>removed. May not look pleasant but these fittings are cleaned regular. Will raise with HQ Estates re planned maintenance programme / possible replacement.</p> <p>This will be reviewed and risk assessed.</p> <p>This has been addressed.</p> <p>This has been addressed. Someone had left door slightly ajar, hence build up of ice! Has now been defrosted and cleaned</p> <p>These are cleaned at least weekly or following use</p>
Visitor A/Visitor B	29/6/09	1100	1	0	<p>Detainee being processed.</p>	<p>Wash area adjacent to Cell 4 has soap stains around plug hole and also in shower area.</p> <p>Cell 2 has graffiti on the door.</p> <p>Detention cell used by juveniles has a jagged area in corner of cell that cannot be seen from door spy hole. Had clearly been repaired at an earlier occasion.</p> <p>Despite staff being occupied by processing detainee we were given sufficient time to view the entire area.</p>	<p>Cleaner and caretakers informed.</p>

STAMFORD