



LINCOLNSHIRE POLICE AUTHORITY
25 MARCH 2011
10.30AM – 2.30PM

PRESENT

MEMBERS: Mr B Young (Chairman), Mr J Cooke (Vice-Chairman), Mr J Atter, Mr N Cooper, Mrs A Crowe JP, Mr R Davies, Mr A Dezone, Mr F Mann JP, Mr R Must, Mr R Palmer, Mr P Przyszlak, , Mr K Smith, Mr C Underwood-Frost, Mr J Walker, Dr B Wookey

SECRETARIAT: Mr M Burch (Chief Executive), Ms J Flint (Treasurer), Mr H Hunt (Deputy Chief Executive), Mr J King (Committee and Administration Officer)

FORCE OFFICERS: Mr R Crompton (Chief Constable), Mr N Rhodes (Deputy Chief Constable), Mr K Smy (Assistant Chief Constable – Safer Neighbourhoods), Mr R Bannister (Assistant Chief Constable – Protective Services), Mr P Steed (Assistant Chief Officer – Director of Resources), Ms N Shackleton (Assistant Director – Safer Communities), Chief Inspector S Taylor, Mr A Offord (Procurement Manager)

ALSO IN ATTENDANCE: Mr D Coleman (Lincolnshire Shared Legal Service), Mr N Sternberg (Eversheds LLP), Mr S Cudgins, Mr T Summers (Acuity)

APOLOGIES: Mr R Sellars

102/10. DECLARATIONS OF PERSONAL AND / OR PREJUDICIAL INTERESTS

Mr P Przyszlak declared a personal and prejudicial interest in item 115.

103/10. MINUTES – 22 FEBRUARY 2011

Resolved:	Responsible Officer:
1. That the minutes of the meeting held on the 22 February 2011 be taken as read and signed by the Chairman as a correct record.	-

104/10. ACTION SUMMARY

Resolved: 1. That the Action Summary be noted.	Responsible Officer: -
--	--------------------------------------

105/10. PUBLIC QUESTIONS

The Authority received six public questions from a Mr Jonathon Brackenbury:

The first two questions were as follows:

- 1. There has been a substantial rise in the numbers of complaints against Lincolnshire Police, are the Police Authority happy with the response from Superintendent Wood that the police accept this as a sign that they are improving their complaints system - how does a rise in numbers equate to better police behaviour?***
- 2. Are the Police Authority satisfied at the length of time taken to answer complaints against police officers including allegations of misuse of funds, corruption and many day-to-day breaches of parking/speeding and behaviour toward the public complaints?***

The following response addressed both questions:

The Police Authority has a responsibility for monitoring the way in which Lincolnshire Police deals with complaints about the conduct of police officers received from the public. The statutory framework governing Police Authority oversight of complaints is set in the Police Act 1996 and the Police Reform Act 2002, including a general duty to keep itself informed of the manner in which complaints or matters of conduct are handled and to consider whether issues raised within complaints or conduct matters impact on the efficiency and effectiveness of the police service in Lincolnshire.

To enable the Authority to fulfill its monitoring role in this regard, the Head of Force Professional Standards provides the Authority's Professional Standards Committee with recorded complaints statistics at each of its quarterly meetings, including numbers of recorded complaints and the length of time taken to investigate and finalise complaint cases for the period under review. It is through this process of scrutiny and review that the Authority is able to monitor the performance of the Force. The Committee was pleased to note that for the quarter ending December 2010, whilst the number of allegations had increased slightly from the previous quarter, the number of complaint cases and complainants had decreased. The ratio of allegations to complaints is higher owing to continued efforts by officers to record each element of a complaint as a separate allegation in a complaint case. Members were also pleased to note that the majority of complaints were dealt with within 30 days of being received in Force; in line with IPCC recommendations.

Copies of the statistical reports and minutes of meetings are also published on the Authority's website for public scrutiny.

3. What percentage of complaints from the public against Lincolnshire Police do the Police Authority actually check as to the way the Professional Standards Dept handle the complaint and what percentage of the total complaints are then subject to being passed to the IPCC? How many officers are subsequently disciplined and/or prosecuted each year?

Response:

It's impractical for the Police Authority to check that every complaint case has been managed appropriately. However, dip-sampling of completed complaint files allows the Authority to monitor the performance of the Force in this area and make an assessment about the degree to which it is satisfied by the Force's complaint management processes. This exercise is undertaken on a quarterly basis by members of the Professional Standards Committee.

Mr Brackenbury has been advised that he will need to submit a written request to the Force under the Freedom of Information Act, for information concerning the numbers of complaints referred to the IPCC and numbers of officers disciplined and/or prosecuted.

4. Does the PA take seriously the need for Lincolnshire Police to abide by the Equalities Act 2010 both in the services it provides and in the behaviour of its officers toward members of the public - are officers subject to improved training and supervision with regard to the provisions of the Act?

Response:

The Authority is committed to the promotion of equality and diversity both internally with our own staff and the Force, and externally to the people of Lincolnshire in how we deliver a fair and equitable service.

In 2009, the Authority recognised that although equalities and diversity was part and parcel of every Committee's aims and objectives, it was felt that an Equality and Diversity 'Portfolio Holder' would help to champion equalities work and drive the agenda forward.

In November 2009, we appointed a dedicated Equalities Portfolio Holder who continues to work hard to promote equalities and diversity and drive change for the better.

The Portfolio Holder is responsible for overseeing and reviewing progress and performance with regard to equalities and diversity work – including the Authority and Force's responsibilities detailed in the Equalities Act 2010. A highlight report is provided to the Authority's Human Resources Committee on a quarterly basis. Reports are published on the Authority's website for public scrutiny.

I have asked the Force Equalities and Diversity Officer to respond directly to Mr Brackenbury's specific query about improved training and supervision with regard to the provisions of the Act.

5. Are the Police Authority aware of and sanction the involvement of Lincolnshire Police with a Sky TV 'reality cop show' called Brit Cops and its filming of members of the public who had no involvement in criminal activities?

Response:

The Police Authority are aware of the involvement of Lincolnshire Police in the programme 'Brit Cops'. The force receives a number of requests from programme makers, and considers these in the light of the publicity and profile that involvement will give the force, and how this will help to raise awareness of their work and reassure the public. The Police Authority are happy that the force makes appropriate decisions in relation to their participation in such programmes.

There are strict criteria that govern programme makers in terms of their filming and the airing of their footage. For example, if footage shows individuals for whom criminal proceedings are active, their identities will be concealed. As with any type of outside broadcast filming, it cannot be guaranteed that members of the public are not captured on footage. However, there should not be any implication that these people are involved in criminal activity. If there are any specific concerns about any episode of Brit Cops, please feel free to raise these with the Media department of Lincolnshire Police.

6. Do the Police Authority support and encourage the proposal to change road access to Boston Police Station from the small congested terraced Station Street to reopening Rosegarth Street access in order to ensure the safety of local residents and what steps are being taken to improve this issue. What steps are being taken to stop speeding police vehicles in these streets at the moment?

Response:

The Authority is unaware of any proposals to change road access to Boston Police Station. I have been advised that currently the Force, in its Asset Planning for now and into the foreseeable future, does not intend to change the road access from the present Station Street / Lincoln Lane access.

The provision of speed enforcement measures is also a matter for the Force and I have asked the Divisional Commander for East Division, Chief Superintendent Russ Hardy to respond directly to Mr Brackenbury's regarding alleged speeding by police vehicles.

106/10. CHIEF CONSTABLE'S OPERATIONAL UPDATE – MARCH 2011

Resolved: 1. That the oral update be noted.	Responsible Officer: -
---	--------------------------------------

107/10. APPOINTMENT OF MONITORING OFFICER

Resolved:	Responsible Officer:
1. That Annette Wood of Andrew & Co Solicitors be appointed as Monitoring Officer to the Authority with effect from 1 June 2011.	-

108/10. ASSURANCE DASHBOARD

The Chief Executive presented the first 'dashboard' report which summarised the Force's progress and provided assurance levels in relation to key issues. Future updates would be presented to the Authority on a 6 monthly basis. Members were advised that work on developing the dashboard was still on-going and that some determinations around assurance had yet to be made. The dashboard was expected to prove a useful tool for the new Police and Crime Commissioner in terms of monitoring key issues and gauging Force performance.

It was noted that the Strategic Planning Committee would review and agree assurance levels in June, October and February. Members were concerned to ensure that meetings of the Committee were scheduled to precede those meetings of the Authority at which the 6 monthly update on the dashboard would be presented in September and March.

The Authority was advised that 'Direction of Travel' arrows had been provided to indicate whether the general trend for individual issues had improved, deteriorated or had not changed when compared to the previous period. Members suggested that the direction of travel for the previous period also be provided so that the trend could be properly assessed.

Resolved:	Responsible Officer:
That 1. the levels of assurance be noted; 2. the updated Dashboard be reviewed in a further 6 month's time; 3. meetings of the Strategic Planning Committee and full Authority be aligned; 4. consideration be given to providing the direction of travel arrows for the previous period.	- - CAO/RPO RPO

109/10. POLICE AUTHORITY STRATEGY AND OPERATIONS PLAN

The Chief Executive presented the Authority's Strategy and Operations Plan 2011/12 for consideration and approval. In addition to setting out the Authority's key business objectives, the document also identified key workstreams and deliverables for the plan period with the associated resource implications and risks.

Referring to the key business objective 2, the Vice Chairman requested more detail around how the Secretariat would support Members in engaging with the public and partners.

Resolved: That <ol style="list-style-type: none">1. the report and appended plan be noted;2. the Strategy and Operations Plan 2011-12 be approved;3. further detail be provided around how the Secretariat will support Members in engaging with the public and with partners.	Responsible Officer: - - CE
---	---

110/10. EAST MIDLANDS POLICE AUTHORITIES JOINT COMMITTEE – 14 DECEMBER 2010

Resolved: <ol style="list-style-type: none">1. That the minutes of the East Midlands Police Authorities Joint Committee meeting held on the 14 December 2011 be received for information.	Responsible Officer: -
---	--------------------------------------

111/10. HUMAN RESOURCES COMMITTEE – 8 MARCH 2011

Resolved: <ol style="list-style-type: none">1. That the minutes of the Human Resources Committee meeting held on the 8 March 2011 be received for information.	Responsible Officer: -
--	--------------------------------------

112/10. SENIOR OFFICER APPOINTMENTS COMMITTEE – 8 MARCH 2011

Resolved: 1. That the minutes of the Senior Officer Appointments Committee meeting held on the 8 March 2011 be received for information.	Responsible Officer: -
--	--------------------------------------

113/10. EXCLUSION OF PRESS AND PUBLIC

Resolved: That the press and public be excluded from the meeting on the grounds that the following items involved the disclosure or likely disclosure of exempt information as detailed in paragraphs 3 and 7 of schedule 12A of the Local Government Act 1972 (as amended).	Responsible Officer: -
--	--------------------------------------

114/10. BUSINESS CASE FOR EAST MIDLANDS TECHNICAL SURVEILLANCE UNIT

The Assistant Chief Constable (Protective Services) invited Members to consider and approve the business case for an East Midlands Technical Support Unit (TSU) as appended to the report. The Chief Constable was confident that it would be the first of many such business cases to be brought before the Authority over the coming months.

The Vice Chairman advised that a collaborative agreement under Section 23 and 23A of the Police Act 1996 between the East Midlands Forces and Authorities for a regional TSU would be drafted subject to a template agreement being approved by the East Midlands Police Authorities Joint Committee in due course.

Resolved: 1. That the business case for the implementation of an East Midlands TSU as appended to the report be approved.	Responsible Officer: -
---	--------------------------------------

[Mr P Przyszlak left the meeting during consideration of the following item of business]

[The meeting was adjourned by the Chairman at 11.25am and reconvened at 11.38am]

114/10. BUSINESS TRANSFORMATION

The Assistant Director – Safer Communities (ADSC) provided an overview of the outline Business Case for Business Transformation and Service Delivery Partnership, including potential options for the delivery of medium to long term savings on back and mid office services. As the business lead for Business Transformation, the ADSC was supported by representatives from Lincolnshire Shared Legal Service, Eversheds and Acuity. Following detailed consideration of the Business Case, the Authority agreed by majority vote to commence a procurement process for a strategic partner that would assist the Authority and the Force in the delivery of business transformation and cash savings.

[The Chairman adjourned the meeting for lunch at 1.21 pm and reconvened at 1.45pm]

[Mr N Cooper left the meeting at 1.21pm]

Members noted that a list of potential service areas drawn-up by the Force for inclusion within the tender process included a number of omissions such as Professional Standards, Information Management, Corporate Communications, Executive Support, Legal Services and Strategic Development. The Chairman proposed that at least initially the scope should be broadened to encompass all service areas with the exception of Professional Standards, which he accepted was an exceptional case. Members agreed to the proposal and also to the inclusion of the Authority's Secretariat within the scope of the project.

Reference was made to Member concerns expressed at a recent workshop event about the percentage attributed to price within the draft evaluation criteria. The rationale for the original proposal of 30% against price was explained and two further options for an increase to 35% and to 40% were introduced for discussion. Members agreed that the original percentage as recommended by the external advisors should be accepted.

Consideration was given to the proposed governance framework set out in the report and the role of the Authority in decision-making around the project. As the responsible body for the contract, Members suggested that the Authority should play a greater role both strategically and at a senior management level which was not evident within the proposed governance arrangements. The Chief Executive tabled a number of alternative options developed in conjunction with the Treasurer, for consideration. The revised proposals included a role for the Authority's Strategic Planning Committee in having strategic oversight of project delivery and for making key decisions. It was further proposed that a Steering Group be established and chaired by the Chief Executive with the day-to-day management of the project overseen by a Project Board. Members emphasised the importance of having capacity and capability issues addressed and welcomed the suggestion that independent Gateway Reviews be built into the project plan. The Deputy Chief Constable broadly welcomed the proposals and suggested that there were fundamental differences with the project which took it outside of the Policing Change Project. The Chief Constable concurred but also emphasised the importance of the governance arrangements keeping pace with the timescales for the procurement process.

Members were invited to consider the length of any contract awarded for the provision of services. Members agreed that a 10 year contract should be awarded with the potential to extend the life of the contract by a further 5 years.

Resolved:	Responsible Officer:
That	
1. the commencement of a procurement process for a strategic partner to assist the Authority and the Force in the delivery of business transformation and cash savings be approved; (Motion carried: 11 votes for, 3 against)	-
2. the scope as set out in Section F of the report be approved in respect of: <ul style="list-style-type: none"> - conducting the exercise on behalf of the Lincolnshire Police Authority and other Public Bodies; - the initial range of services which Lincolnshire Police Authority is interested in exploring with potential partners, with the addition of Information Management Unit, Corporate Communications, Executive Support, Legal Services, Strategic Development and the Authority's Secretariat. 	ADSC
3. the Evaluation Criteria Matrix A be approved as follows: <ul style="list-style-type: none"> - 30% Price and Risk - 25% Deliverables - 25% Quality - 20% Transformation 	ADSC
4. the governance structure be delegated to the Chief Executive and Deputy Chief Constable to finalise for approval by the full Authority "off line";	CE/DCC
5. the length of contract be set at 10 years with the potential to extend it by a further 5 years.	ADSC

115/10. ANNOUNCEMENTS

The Chairman announced that Roger Bannister's period of Acting duty as Assistant Chief Constable – Protective Services would shortly be coming to an end and on behalf of the Authority thanked him for his service.

Chairman