

Custody Visiting - Reports on Visits to Police Stations Period – 1st April to 30th June 2010

Notes

1. Comments by Custody Visitors highlighted in bold italics are matters that were brought to the immediate attention of the officer in charge.
2. Custody Visitors may contact custody staff at Gainsborough, Sleaford, Stamford, Louth and Mablethorpe police stations before a planned visit to ascertain if there any detainees being held in custody. Visitors have the option of cancelling a visit if there are no detainees present.
3. It is permissible for Custody Visitors to undertake visits on their own if the purpose of those visits is to inspect the condition of custody facilities and not to visit detainees.

STATION & NAMES OF VISITORS	DATE	TIME (AT FRONT DESK)	TIME (AT CUSTODY DESK)	No. IN	No. VISITED	No. Custody Record Seen	Custody Record Updated	REASONS WHY OTHER PERSONS NOT VISITED	COMMENTS OF VISITORS	FORCE RESPONSE
LINCOLN										
	3/4/2010	1805	1810	5	2	4	Yes	1x Asleep – intoxicated 2x Didn't want to see us	<i>M5 – Not in use – air vent noisy and blowing out cold air – reported.</i> We were treated courtesy and politeness as always.	Update 27/4/10 - This has been resolved. The air vent pump was actually from the toilets on the floor below. The pump had gone. An electrician was called to rectify the problem and the cell was back in use that day.
	6/4/2010	2000	?	7	2	5	N/A	1x in interview 2x asleep 2x no reason given	Very hot in the cells, especially as no cooling system in cells. Greeted with politeness as always.	Update 28/4/10 - The cells are heated by a warm air flow system (that runs continuously 24 x 7). As we have just experienced possibly the longest coldest period for some years it has been necessary to maintain a higher that

										<p>normal input temperature (which has to be done manually) to ensure the minimum cell temperature (19c). I have over the last week or so been monitoring the supply/return readings and I have actually turned them down by around 8c. Unfortunately we are still experiencing cold night temperatures and it is not possible to lower them any further, or we risk being too cold at nights. With it being a air movement system there will also be a time lag between reducing input temperature and the physical mass of the building retaining heat.(In effect it acts as a storage radiator).</p> <p>With regards to the comment of cooling in the cells, no cells have cooling, as it is not a requirement under Home Office guides and would also be environmentally indefensible. The maximum cell block temperature would reflect the ambient air temperature.(when >19c).</p>
--	--	--	--	--	--	--	--	--	--	---

										For your information I am experimenting and monitoring today as I have dropped the supply temperature(10am) to 25c to see what if any effect it has up to 4pm today. We would normally have dropped the cell temperature around the 1 st May.
	10/4/10	1032	1039	9	6	8	Yes	2x refused 1x in interview	M14 cell door sticks. M10/M11 toilet bowl/water fountain needs de-scaling. Well received, premises clean and tidy.	28/4/10 - The material of the toilets and the hard water in Lincolnshire mean that scale does build up but they are cleaned daily and are acceptable. They will never be perfect and unmarked. I will ask the cleaner to see if there is anything he can do to reduce the scale marks. 27/4/10 - I have spoken to the Custodians and M14 door is working OK
	15/4/10	1450	1453	10	7	6	Yes	1x with doctor 1 x sleeping seen breathing 1x in interview	N/A Custody suite very busy, 10 minute delay while escorting officer found. All very helpful.	N/A
	18/4/10	0955	1000	17	13	6	Yes	2x Violent 1x in interview	M14 Changed mind on need for solicitor,	N/A

								1x Refused	<p>request met. M13 claimed not given rights or told why arrested, had been in cell. M3 Solicitor and medication requests, requests actioned. M9 Requesting food and drink – not often enough, requests met. V1 Diabetic – Requested move to cell with a toilet, in hand. F1 Diabetic – not had food for 12 hours, had been offered.</p> <p>Suite very busy, generally tidy, staff very co-operative, many detainees said they were not offered breakfast meal, toast was given nobody was refused a meal. Most said they were treated fairly and well.</p>	
	21/4/10	2055	2100	7	6	5	N/A	1X in interview	<p>V2 Complained of slowness of medical attention, records show DP went straight to hospital and doctor attended in cells-stated not all staff treated him well. V1 was on prescribed morphine and was anxious about waiting for doctor. D1 drunk asleep, heard snoring.</p> <p>All Juveniles had parents at the station – cell clean</p>	N/A

									and tidy – staff helpful.	
	26/4/10	2103	2107	6	6	6	Yes	N/A	M15 intoxicated/in red suit – self harm suggested. At time of visit no rights given due to intoxicated. M12 Descaling sink/water fountain. Well received premises clean/tidy. Adequate blankets/food. Good standards all round.	N/A
	13/5/10	2100	2100	10	3	3	Unknown	6 x asleep 1 x in interview	M1, M2, M11, F1 – Sharps in cells (not occupied). Staff very helpful.	N/A
	16/5/10	1055	1056	6	5	5	N/A	1 x in interview	M11 very happy, M10 not happy with bruised wrists/refused medical attention, M1 very happy, M12 staff unable to inform named person, V1 needs exercise/toothbrush/very distressed/self harm indicated – staff informed. Staff very helpful access very quickly.	N/A

	23/05/10	2045	2046	11	9	10	N/A	1x with doctor 1x refused, no reason given	M6 in custody 48 hours no shower, M9 poor English but had interpreter, M15 has contact lenses – needs taking out, M16 being seen by doctor. Busy suite but was able to visit all detainees except one with doctor. We introduced ourselves.	N/A
	29/05/10	1050	1055	13	8	7	Yes	4x asleep 1x unavailable	M1 detainee released, M3 Turkish awaiting collection from immigration, M6 Lithuanian seen with interpreter, M4 window fixed in this cell (not occupied), M12 not occupied – water on floor near wash basin, M13 needed a drink and inhaler ½ an hour ago, M15 drink of water required, F2 dark at shower near F2, The shower area adjacent to F2 was dark- does the tube need replacing? Warm in area of M15/M16 – much of the suite seemed warm. Present form does not accommodate cells F1/F2	9/6/10 - The caretakers changed the light bulbs yesterday so should be OK now.

	3/6/10	1930	1931	6	4	4	N/A	1x refused 1xin interview	<p><i>M14 requested Nicotine patch. Had requested use of exercise yard but refused due to lack of staff, M15 not given rights on arrival as intoxicated, rights given 5 hours later, F2 Requests nicotine patch however released from custody during ICV visit, D1 awaiting nomination of appropriate adult.</i></p> <p>Inspected empty cell (M8) – everything satisfactory. Well received by staff.</p>	N/A
--	--------	------	------	---	---	---	-----	------------------------------	---	-----

	6/6/10	1805	1806	12	7	8	N/A	3x in interview 1x intoxicated 1x released during visit	<p>V2 everything satisfactory, V1 appropriate adult appointed and available, D2 detained on no-bail warrant. She claimed she had asked to wash/shower and been refused, M14 stated no access to solicitor or anybody notified check if custody record showed declined solicitor and notification. Distressed in cell – custody Sgt notified, D1 appropriate adult appointed and available, M15 foreign national – Lithuanian. Given rights through interpreter and has solicitor, M16 appropriate adult appointed and available.</p> <p>Cell M3 was cleaned today but inadequately – still smelled strongly of vomit and ICV team considered cell unfit to hold any DP. Toilets at V1/V2 appeared clean but smelled strongly of urine, wash basin dirty – inadequate cleaning.</p>	<p>23/7/10 - Admin have raised the concerns with the cleaning company and asked them to monitor. They also have monthly meetings with the cleaning company managers to discuss issues. No other reports regarding the standard of cleaning have been received recently.</p> <p>The stainless steel material of the sinks and toilets mean they do look stained but this is water marks from the hard water. There is very little that can be done regarding this but they are clean.</p> <p>The temperature was reported to Facilities at HQ and they adjusted it. No other reports have been received since then.</p>
--	--------	------	------	----	---	---	-----	--	---	--

	11/6/10	2059	2100	7	7	7	N/A	N/A	<p>M14 asked for magazine, D1 & M10 asked for a drink – Custody staff dealt with all requests ASAP.</p> <p>Kitchen clean and tidy staff very helpful, doctors room very busy.</p>	N/A
	14/6/10	1750	1755	9	8	8	Yes	1 x drunk	<p>M1 depressed. M2 right hand swollen, M4 requested food, M13 dog bite concerned about shot?</p> <p>All empty cells clean & tidy. Very well received.</p>	N/A
	18/6/10	1800	?	6	5	6	N/A	1 x refused	<p>M2 needs to be given his rights still – no appropriate adult available.</p> <p>Very well treated as always.</p>	N/A
	22/6/10	1802	1803	2	1	2	Yes	1 x in interview	<p>M5 recall to prison, request a wash, will be arranged.</p> <p>Kitchen still very hot. The request for meal orders are not going in on a frequent time. They are also not receiving the orders for a variety of foods so only get a choice of 2-3 different meals.</p>	23/7/10 - No issues re ordering meals for custody. The custodians put an order in once a week and we provide them with a variety of different food. However, week beginning 14 June Custody did not send us an order down, despite us chasing it, which might explain why they were low. This issue was mentioned to the Inspector and we have had weekly orders submitted since then.

	28/6/10	1300	1305	7	3	6	Yes	1 x asleep 3x refused	Disabled entrance toilet door handle broken toilet will not flush. Kitchen visited – no overt problems. All custody records seen.	23/7/10 - Toilet door handle now fixed.
	29/6/10	2100	2103	12	9	9	Yes	3 x in interview	M9 requested exercise due to time in-to be arranged. Suite very busy when arrived but started as soon as possible. Treated courteously and professionally by escorting PC. Entrance toilet still out of use.	23/7/10 - Toilet door handle now fixed.
GAINSBOROUGH										
	19/05/10- 24/05/10	N/A	N/A	N/A	N/A	N/A	N/A	N/A	Visit to Gainsborough Cancelled – Custody suite empty.	N/A
SKEGNESS										
	6/4/2010	1351	1354	3	3	0	Yes	N/A	Permission given for record – no need. Request for food – Actioned. Suite Spick Span after redecoration. Well and promptly received.	N/A
	10/4/10	0952	0955	5	5	0	N/A	N/A	N/A As usual Custody Staff excellent – cells clean & Tidy.	N/A
	14/4/10	0954	0955	3	2	1	N/A	1x Refused	N/A ICV would like to thank	N/A

									custody officer and staff for their courtesy throughout visit. All cells clean and tidy.	
	18/4/10	1205	1210	5	5	0	N/A	N/A	Drinks and Toilet issues raised – sorted. Very busy period but dealt with politely.	N/A
	23/4/10	2058	2100	0	N/A	N/A	N/A	N/A	N/A Although no DP's, we looked at all cells. Meals were date sorted and April out to be disposed. Good order. All in order, very good.	N/A
	26/4/10	1750	1752	3	3	0	Yes	N/A	F1 – no problems. F3 - Complaining of head ache, see doctor. M7 Claustrophobia, Happy with the situation. Very courteous, clean and tidy.	N/A
	28/4/10	2033	2043	2	1	1	Yes	1x Asleep	DP happy & content, M4 – DP asleep – asked to view custody record, all in order. Well received by custody suite personnel.	N/A
	4/5/10	1759	1800	3	2	0	N/A	1x in interview	M1 – Spoken to everything ok. D1 – Asleep, not spoken to, drunk. Well received.	N/A
	7/5/10	2136	2136	0	N/A	N/A	N/A	N/A	N/A Everything ok, well received.	N/A
	11/5/10	2059	2100	1	1	0	N/A	N/A	N/A	13/5/10 – Ongoing

									M3 Unacceptably hot – otherwise all clean, well received.	issue regarding heating. Pat Elwick buildings inspector aware. No further action by division.
	16/5/10	0925	0926	4	3	4	Yes	1x refused	N/A All clean and tidy and staff very helpful.	N/A
	22/05/10	1120	1122	4	4	0	N/A	N/A	D3 Asked regarding phone call and solicitor. Our thanks as usual to Custody staff for their courtesy. All cells clean.	N/A
	27/05/10	1720	1721	5	4	0	Yes	1x left as visit started	M4 no concerns, M7 DP commented he was agoraphobic and concerned about his trip in the police transport, D2 no concerns, requested food and drink, F1 no concerns, ok, One DP left as visit was starting. Well received by custody staff, store found in good order.	N/A
	31/05/10	1700	1703	1	1	0	Yes	N/A	N/A Well received by custody staff, Suite found in good order.	N/A
	6/6/10	0855	0858	7	7	0	N/A	N/A	M7 upset but seeing doctor. Well received, busy time, no issues.	N/A
	8/6/10	1955	1957	2	2	0	N/A	N/A	M1 too violent to speak to.	N/A

									N/A	
	12/6/10	0955	0955	5	5	0	N/A	N/A	M7 Requests his own Latvian solicitor. Very courteous, Neat clean and tidy.	N/A
	14/6/10	2050	2058	3	2	1	N/A	1x refused	F1 Made a fuss about medication but after consultation with doctor medication taken N/A	N/A
	18/6/10	1812	1812	1	0	0	Yes	1 x being finger printed	N/A D2 ceiling trap door needs to be screwed to a baton or the gap filled with hard sealer to stop the up and down movement, could well be a ligature risk.	Issue passed to caretaker to address – 21/6/10.
	21/6/10	1359	1400	0	N/A	N/A	N/A	N/A	N/A All areas checked and found to be clean etc and ready for further use.	N/A
	25/6/10	2100	2105	0	N/A	N/A	N/A	N/A	N/A Well received by custody staff, custody suite found in good order.	N/A
	28/6/10	1808	1809	2	1	0	Yes	1 x in interview	F! mentioned they suffered from depression, officers informed. Well received by custody staff, custody suite in good order.	N/A

MABLETHORPE

	19/5/10	1100	1101	0	N/A	N/A	N/A	N/A	<p><i>There appear to be no updated ICV Forms available at Mablethorpe Police Station can this be rectified please.</i></p> <p>The building itself is in impeccable condition, although it is not used. DP's being escorted directly to Skegness. It is understood that the cells/suite are not of standard with no CCTV available. While escorting DP's there are times when there no Policing presence at the station.</p>	21/5/2010 - There are two pads of forms, together with a letter from Caroline, which were sent here in March. They are in the custody suite in the drawer labelled 'Lay Visitors Reports'.
LOUTH										
	20/05/10	1652	1710	0	N/A	N/A	N/A	N/A	<p><i>Good order but very difficult to obtain access. Both rang control separately. Car had to be contacted.</i></p> <p>Perhaps appointment visits for Louth.</p>	24/5/10 - Our TEO opening hours are 8am-4pm. Unfortunately Thursday 20 th May 2010 was one of the days when we had no TEO on the evening shift.
BOSTON										
	6/4/2010	1715	1720	0	0	N/A	No	N/A	All in order.	N/A
	7/4/10	1705	1725	4	2	0	No	2x booking in	N/A	N/A
	10/4/10	1556	1600	6	5	1	N/A	1 x booking in	N/A	N/A
									All clean and tidy, staff busy but very helpful.	

	15/4/10	1057	1100	3	1	0	yes	2x in interview	N/A One cell out of use – asbestos issue. Only 3 sporks. Custody staff welcoming.	More Sporks given – 16/4/10
	16/4/10	1130	1132	0	N/A	N/A	No	N/A	No DP's. Custody suite being cleaned during visit. 3 sporks only. Staff welcoming. F2 Sealed off – possible asbestos issue.	More Sporks given – 16/4/10 Update 28/4/10 – Cell F2 is currently sealed off and closed. Enviro Tec have taken samples and it has been confirmed as asbestos. It has been left with the building inspector as to how and when this will be removed, I believe he is awaiting quotes for this removal. 10-5-10 – F2 asbestos issue - work will be scheduled shortly awaiting external experts for date. Custody will remain open and only 2 cells at a time will be closed. No health risk to persons within area, asbestos levels will be monitored regularly to ensure nobody will be affected. 19/5/10 –Update on Boston Custody and the removal of the asbestos that was found - the work starts

										<p>on Monday 24th May to remove this and to replace the cell benches at the same time.</p> <p>9/6/10 – Update on Boston custody - I am pleased to confirm that all of the works were completed by Friday June 4th. The suite was not closed as a consequence of close liaison with the local custody staff which meant that local disruption was kept to a minimum.</p>
	20/4/10	2058	2059	2	2	N/A	N/A	N/A	<p>Watched booking in procedure.</p> <p>Detainee in Cell 6 viewed through hatch. Staff busy but very helpful.</p>	N/A
	29/4/1	2100	2101	4	2	N/A	No	1x in interview 1x being processed for bail – with parent	<p>N/A</p> <p>All fine.</p>	N/A
	30/4/10	1607	1610	2	2	0	No	N/A	<p>Detailed chat with both detainees – no need to see record. F1 - Solicitor requested.</p> <p>All fine.</p>	N/A
	4/5/10	0955	0958	1	1	0	N/A	N/A	<p>N/A</p> <p>N/A</p>	N/A
	5/5/10	2054	2057	2	2	0	No	N/A	<p>M2 – DP potentially Violent</p> <p>M5 – Very drunk.</p>	M3 awaiting caretaker to fix bench. F1 asbestos.

									M3 & F2 out of use.	<p>10-5-10 –asbestos issue, work will be scheduled shortly awaiting external experts for date. Custody will remain open and only 2 cells at a time will be closed. No health risk to persons within area, asbestos levels will be monitored regularly to ensure nobody will be affected.</p> <p>19/5/10 –Update on Boston Custody and the removal of the asbestos that was found - the work starts on Monday 24th May to remove this and to replace the cell benches at the same time.</p> <p>9/6/10 – Update on Boston custody - I am pleased to confirm that all of the works were completed by Friday June 4th. The suite was not closed as a consequence of close liaison with the local custody staff which meant that local disruption was kept to a minimum.</p>
	11/5/10	2056	2102	3	3	N/A	Yes	N/A	<i>F1 – wanted medication they normally had but medical services had visited and given an</i>	12/5/10 – extra sporks were provided to custody on 30/4/10 so there was a spork

									alternative. Custody suite very clean. Staff courteous. Only 4 sporks.	available to all cells. It seems these are being thrown away rather than being reused.
	16/5/10	0948	0953	1	1	0	Yes	N/A	<i>Detained person had an injury to his face, obtained during arrest. Detained person stated he wanted to have some medical attention. Detained person conscious and talking coherently. No bleeding, watched booking in so no need to see custody record.</i> 5 sporks seen, custody suite very clean, staff courteous.	N/A
	23/5/10	1052	1052	2	1	0	Yes	1x in interview	<i>M5 – not deemed necessary to see custody record.</i> We note that cell F2 is still out of action.	10-5-10 –asbestos issue, work will be scheduled shortly awaiting external experts for date. Custody will remain open and only 2 cells at a time will be closed. No health risk to persons within area, asbestos levels will be monitored regularly to ensure nobody will be affected. 19/5/10 –Update on Boston Custody and the removal of the asbestos that was found - the work starts on Monday 24 th May to remove this and to

										replace the cell benches at the same time. 9/6/10 – Update on Boston custody - I am pleased to confirm that all of the works were completed by Friday June 4th. The suite was not closed as a consequence of close liaison with the local custody staff which meant that local disruption was kept to a minimum.
	28/5/10	1109	1115	0	N/A	N/A	N/A	N/A	N/A Cell No. 5 Bunk wet. Visit satisfactory.	1/6/10-no actions required
	29/5/10	0958	1000	0	N/A	N/A	N/A	N/A	N/A All clean and tidy.	N/A
	4/6/10	1212	1212	0	N/A	N/A	N/A	N/A	N/A No detainees, all areas clean and tidy.	N/A
	6/6/10	1800	1800	3	2	0	Yes	1x delicate mental stability	M5 Solicitor requested, M6 meal requested, F1 not seen due to advice from HCP in custody due to delicate mental stability. All fine, staff helpful.	N/A
	13/6/10	0945	0947	4	2	0	Yes	1x with solicitor 1x advised aggressive	N/A Staff very courteous very clean and tidy considering England/USA match last night.	N/A
	15/6/10	2055	2057	4	3	0	N/a	1x in interview	N/A	N/A

									N/A	
	20/6/10	0855	0857	1	0	0	N/A	1 x asleep	M1 viewed detainee through hatch. Sleeping. No reason to wake detainee who speaks only Lithuanian. Custody suite very clean. Staff courteous.	N/A
	22/6/10	1600	1601	4	4	0	Yes	N/A	DPs within a few hours of discharge. DP on methadone, will have a doctors visit if they are detained longer than a few hours. One DP said they were suffering withdrawal symptoms. Custody SGT will monitor. Shortage of jogging bottoms. Custody suite very clean. Staff courteous.	Jogging bottoms on order, other spares at laundry – 23/6/10.
	25/6/10	2053	2055	6	4	3	N/A	1 x self harmer – advised not to interview 1 x no reason given	M2 seen through peep hole. Very courteous and polite although very busy station.	N/A
	29/6/10	0953	0955	1	1	0	N/A	N/A	M5 seen through peep hole, very drunk. Very low on sporks. Very clean and tidy, staff very helpful.	N/A
SPALDING										
	10/4/10	0900	0902	0	N/A	N/A	N/A	N/A	Custody were unaware of self introduction and no forms were	6/5/10 - 1) The ICV forms were in custody and the custodian

									<p>available. This form has been photocopied in order to leave custody their record.</p> <p>Some renovation work has been undertaken. It was felt a little more attention be given to cleaning generally. Appearance of exercise yard has improved swabs and dressings bin in doctors room was full to the brim. This is the 3rd time of noting this and must be remedied.</p>	<p>applicable is now aware of where they are kept</p> <p>2) Admin have raised the cleaning of custody with the cleaning company who will look into it</p> <p>3) The yellow bin overflowing is a problem. Admin will arrange for the company that empties the bin to come more often</p> <p>7/5/10 – Admin have now carried out a cleaning audit at Spalding custody and no issues were found - all was clean. Admin have also arranged to increase the frequency with which the yellow bin is emptied.</p>
	29/4/10	2256	2257	0	N/A	N/A	No	N/A	<p>N/A</p> <p>Cells clean & tidy. "HOT" water supply to male wash basin & shower not working correctly.</p>	<p>14/5/10 - This was a problem that affected the whole station and not just related to Custody. This problem has since been sorted.</p>
	28/5/10	1101	1102	1	1	0	N/A	N/A	<p>Detainee in need of further pain killers for shoulder injury – but medic now on site and will deal with this. Otherwise treated very well. Mentioned to custody staff.</p>	<p>N/A</p>

									Facilities clean and tidy, staff helpful.	
	11/6/10	1100	1103	2	2	0	No	N/A	M3 has been in custody since 2am 10/6/10 has no complaints and speaks highly of his care. F1 nothing to report as DP was being booked in on our arrival. In general custody suite is well maintained.	N/A
	29/6/10	2100	2102	4	4	?	?	?	No Complaints from DPs. Kettle in kitchen requires a PAT label (electrical testing).	We are currently in the process of being PAT tested for non IT equipment (Kettles fall into this). I have contacted the Admin dept in Spalding and requested they ensure the kettle is PAT tested on the next visit.
GRANTHAM										
	3/4/10	None given	None given	6	3	0	Yes	1 x refused 2x unavailable	No matters raised. All cells neat and tidy.	N/A
	8/4/10	1430	1435	2	0	0	N/A	1x refused 1x in interview	N/A	N/A
	15/4/10	1700	1700	2	2	0	N/A	N/A	No issues raised – all found to be satisfactory. Provision of a water chiller/dispenser should be considered. All satisfactory and in good condition. Custody Staff not aware of the new self-introduction procedure.	Email went out to all custody staff and officers informing them of ICV self introduction. This was followed up on the 16-4-10 with a section in routine orders. 22-4-10-If a water chiller/dispenser is required officers will

										need to contact admin department themselves to request this.
	18/4/10	1135	1137	6	1	0	N/A	1x Refused 2x unknown 1x in interview 1x violent	None N/A	N/A
	21/4/10	1402	1402	1	1	0	N/A	N/A	None N/A	N/A
	26/4/10	1032	1033	0	N/A	N/A	No	N/A	N/A All areas clean & tidy. Custody staff polite & helpful.	N/A
	4/5/10	0929	0930	3	2	2	Yes	1x in hospital	N/A Empty cells/store/kitchen inspected – all neat & tidy.	N/A
	6/5/10	2120	2122	7	4	3	Yes	1x in interview 1x asleep 1x being handed over to immigration	<i>D1 – not requested visit, recently booked in. F3 – reminded DP they could have a shower while in custody. M4 – Requested a drink. V1 – Some medical concerns – seeing doctor. Requested food/drink. Awaiting appropriate adult from social services. D2 – In interview with appropriate adult present, released before ICV's could see DP. M2 – Asleep – check via CCTV. M7 – Checked via CCTV – being handed over to immigration.</i>	N/A

									Visit interrupted while "difficult" detainee booking in (CV's listened in).	
	14/5/10	1916	1916	0	N/A	N/A	N/A	N/A	<p>All very clean. M1, M4, M5, M6 – some wall painting required. CB 19 sealed - cold tap water is warm!!!</p> <p>N/A</p>	<p>17/6/10 - 1) The cell wall painting is to be picked up as part of the ongoing delegated maintenance programme organised by Facilities dept.</p> <p>2) There are two kitchens in custody - one is deemed a detainee kitchen and the other is for the custody staff to use. The cold water in the detainee kitchen is fine but the cold water in the staff kitchen is much warmer. We do have a monthly inspection of the hot and cold water by an outside contractor but they seem to check just one of these kitchens and it is not clear which one. Therefore we are going to call them out to check both and ask that they always check both on future visits.</p>
	16/5/10	1050	1051	10	7	0	N/A	1x in interview 2x asleep	<p>M8 requested solicitor – none seen, F2 would like toast and water – done.</p> <p>N/A</p>	N/A
	19/5/10	1405	1405	7	0	0	N/A	1x non pace	No action needed.	N/A

								2x refused 1x with doctor 1x with solicitor 1x being discharged 1x finger prints being taken	N/A	
	29/5/10	0950	0951	2	1	0	N/A	1x asleep	<i>M1 no issues raised, F1 DP asleep, observed through hatch, all seen to be in order.</i> All in order, no issues to raise.	N/A
	6/6/10	1100	1103	11	3	3	No	5x asleep 1x with solicitor 2x in interview	<i>M8 detainee asking for permission to phone his work, custody officer informed.</i> A very busy custody suite today, very helpful staff.	N/A
	8/6/10	1624	1626	4	0			2x in interview 1x asleep 1x awaiting collection by G4S	<i>N/A</i> Clinical waste/sharps bins need emptying more regularly. Other conditions in custody are in order and well maintained.	The clinical waste bins are emptied on a regular basis, the problem is the availability to gain access to Custody. I have spoken to the Caretaker and the Enquiry Office's and requested they ensure the clinical waste collection company does not leave without replacing the bins in custody. I have also asked the Company to contact us prior to uplift.
	12/6/10	1045	1045	5	4	0	N/A	1 x unknown	<i>All DPs nothing to report, no issues raised.</i> Kitchen area and other	N/A

									areas all clean and tidy.	
	20/6/10	0955	0956	6	4	2	N/A	2 x in interview	<p>M1 Briefly interviewed on release after 4 hours in custody suite – no complaints. M2 asked for some food, suffering from back pain – a known condition. V1 not very responsive – didn't open their eyes. Ok with treatment by custody staff. F1 Romanian – language line used (3rd time for each CV) Requested solicitor, shower, tampons. Needs to see FME.</p> <p>Empty cells/stores and kitchen checked – all satisfactory.</p>	N/A
	22/6/10	1027	1028	0	N/A	N/A	N/A	N/A	<p>N/A</p> <p>Empty cells inspected – all neat and tidy. Date of last check of custody suite fire alarm was not available.</p>	The Fire Register is kept in the Town Enquiry Office. I believe I am right in saying a full fire drill should be carried out twice a year. The alarms are tested on a rota basis throughout the year and records are kept.
	28/6/10	1225	1226	6	4	?	N/A	2 x refused	<p>M7 been in custody 23 hrs no offer of food yet today – no record of any offer of food. Staff extremely busy – we had to wait 90 mins before visits could begin – we had full view of the custody suite and concur that the</p>	Since the report we have ordered and received all sizes of plimsolls.

									<i>workload was as stated.</i>	
									Shoe sizes 8/9 and 10/11 shortage.	
SLEAFORD										
	29/4/10	1455	1456	0	N/A	N/A	N/A	N/A	<i>No detainees in custody suite. No report forms held, photocopies made of one face sheet that was to hand.</i>	9/5/10 – TEO have had a good search in Custody and found the ICV Forms so visitors will have the necessary forms available next time they visit.
									Everything clean and tidy. Dr room locked. All other areas to high standard.	
STAMFORD										