

## Custody Visiting - Reports on Visits to Police Stations Period – 1<sup>st</sup> January to 31<sup>st</sup> March 2010

### Notes

1. Comments by Custody Visitors highlighted in bold italics are matters that were brought to the immediate attention of the officer in charge.
2. Custody Visitors may contact custody staff at Gainsborough, Sleaford, Stamford, Louth and Mablethorpe police stations before a planned visit to ascertain if there any detainees being held in custody. Visitors have the option of cancelling a visit if there are no detainees present.
3. It is permissible for Custody Visitors to undertake visits on their own if the purpose of those visits is to inspect the condition of custody facilities and not to visit detainees.

**N.B: Due to severe weather conditions in the first two weeks of January several visits were not conducted.**

STATION & NAMES OF VISITORS	DATE	TIME	No. IN	No. VISITED	REASONS WHY OTHER PERSONS NOT VISITED	COMMENTS OF VISITORS	FORCE RESPONSE
<b>LINCOLN</b>							
Visitor A/Visitor B	05/01/10	1835	4	0	2 x none given 2 x not offered	<b><i>M6 out of use as cold.</i></b>  Promptly and very well received by staff. All areas quiet and in good order.	N/A
Visitor A	10/01/10	00.00	n/a	n/a	n/a	<b><i>Solo visit, no visits made. Access Key Pad to kitchen area inoperative area is insecure. Cell M6 is too cold to use, heater system faulty?</i></b>  Solo visit as colleague could not attend due to bad weather (snow). Custody staff very helpful. Suite in tidy and clean condition.	Access pad - electrician has been out. I have checked today and they are still working M6 - is in use today. Facilities Dpt have been out with contractor as heating in custody ongoing issue (too hot and too cold). Not a quick solution. 10/02/10
Visitor A/Visitor B	13/01/10	1700	3	1	2 x none given	<b><i>New kettle required for detainees drinks. Frozen</i></b>	M6 - is in use today. Facilities Dpt have

						<p><b>meals out of date x 2. M6 out of use due to cold temperature.</b></p> <p>Well received, very courteous and professional. Language line used to good effect.</p>	<p>been out with contractor as heating in custody ongoing issue (too hot and too cold). Not a quick solution. 10/02/10 Do not understand the kettle comment as there is a water boiler installed in the kitchen that provides hot water instantly at all times. Frozen meals - I have spoken to a custodian and they will check and throw away anything out of date in the freezer</p>
Visitor A/Visitor B	20/01/10	1655	4	0	<p>1 x refused 3 x none given 2 x records seen</p>	<p><b>ICV's have reported problem areas requiring attention on previous reports – up to 3 months ago- glass window block (missing in M4) Ligature points rear of toilet in V1 and V2 area, floor Grill M1, Temperature in kitchen 27.9°C, finger print room 27.9°C action required. Concerns raised regarding a lack of clean bedding/blankets available for new detainees. Only 4 blankets available at time of visit until new blankets delivered on Thursday. If more than 4 detainees arrive, soiled blankets would have to be used.</b></p> <p>Custody area clean tidy and quiet. ICV's well received.</p>	<p>Update on glass brick cell M4 dated 1/2/10. The custody Insp does not want to fill up the gap with cement. He is happy all possible ligature points have been dealt with and will leave it as it is. We will continue to try and source a replacement but it is proving difficult. All the comments on the temperature - there is a fault with the system.. The latest news from facilities department "Do you recall that I mentioned we had a fault with the heating controller for the AHU2 (custody kitchen etc). Selmecc</p>

							have managed to find a suitably qualified engineer and hopefully next Tuesday (26 <sup>th</sup> Jan) we may be having a closer look into the system” As you can see from the above it is not a quick solution and will take time to fix. Extra blanket are available at any time from stores at HQ
Visitor A/Visitor B	24/01/10	0945	10	7	1 x none PACE 2 x none given	<p><b><i>Holding area cold water tap handle missing (previously reported) Bedding Store area (clean) untidy. Detainee in M1 requested water and a medical professional.</i></b></p> <p>Very well received by staff during a busy period. Language line utilised for 3 detainees, very useful facility in good overall standard.</p>	<p>Tap in holding toilet - confusion about this - the sink tap broke last week but has now been fixed. The tap the visitor refers to is not there for detainees but for caretaker and cleaner to use to wash down area when necessary. Originally had normal tap fitting but a detainee managed to turn it on and flood the area so at the request of the Custody staff at the time we removed it. There is a lot of new custody staff that were not aware of this but we have checked and they have reaffirmed this tap will stay like it is.</p>

Visitor A/Visitor B	28/1/10	1824	12	5	2 x drunk & disorderly 3 x in interview 2 x unknown	<b>Custody staff very helpful and professional. 2 x custody personnel interviewed by language line.</b>  Suite very busy but staff very helpful all of the time. All areas were looked at and of a good clean standard.	N/A
Visitor A/Visitor B	30/1/10	1945	8	6	2 x in interview	<b>Language line used for 1 detainee. Towels in bedding store not very tidy. Kitchen very tidy. Shower room basin needs attention – lime scale?</b>  Staff very helpful and professional, all areas given access to very quickly.	30/3/10 - The custodian states that the shower tray is clean. There are water marks on it but due to the fact it is stainless steel there always will be. They are happy in custody that the tray is clean and hygienic.
Visitor A/Visitor B	03/02/10	1655	9	4	1 x section 136 with healthcare professional. 4 x refused	<b>M4 taking medication. Due to ongoing investigations M10 and M12 had delay in receiving legal advice – written up on custody records. M4 although window/glass brick is still missing this cell is still in use. Disabled toilet handle very loose requires repair.</b>  A good rotation of laundry noticed. Well received by all custody staff.	Update on glass brick cell M4 dated 01/02/2010. The custody Insp does not want to fill up the gap with cement. He is happy all possible ligature points have been dealt with and will leave it as it is. We will continue to try and source a replacement but it is proving difficult. Disabled toilet handle - caretaker checked yesterday and said there was nothing wrong with it.

Visitor A/Visitor B	06/02/10	1025	14	14	All seen	<i>M16 spoke to detainee through wicket. Shower suggested for detainee in V2 – appropriate adult there for support D1 spillage/stain on floor near cell door. Quote “conversations between detainees and independent custody visitors must normally take place in sight but out of hearing of the escorting officer1 whilst speaking with D1 escorting officer commented on a question regarding prescribed medication. Detainee volunteered information on name of prescribed medication – custodian felt that it wasn’t our place to ask about medication”</i>	
Visitor A/Visitor B	10/02/10	2050	8	5	2 x released 1 x alcohol, under watch	<i>One female detainee being closely monitored in CCTV cell due to her poor condition, self indulged through alcohol. Female detainee kept asking for her daughter to be informed of her detention. ICV’s suggested the “do you want somebody informed of your detention?” asked again to the detainee when more sober. Inspected bedding store, inspected five empty cells. All satisfactory.</i>  Many thanks to custody staff who were very helpful.	N/A
Visitor A/Visitor B	13/02/10	1052	10	3	2 x released 4 x refused none given	<i>No matters needed to be brought to attention of</i>	N/A

					1 x asleep immigration 7 custody records seen	<b>custody officers. ICV team satisfied that PACE being complied with and a very high standard of care of detainees during visit.</b>	
						None	
Visitor A/Visitor B	19/2/10	2109	10	1	1x asleep 1x in interview 1x not fit to see – agreed with decision 6x none given	<b>Handle on disabled toilet loose, reported previously.</b>  Suit clean and tidy, no problems in any area. The detainee interviewed satisfied with treatment well received – thank you	The caretakers checked the handle and it is now ok. The custody staff on duty were happy with it.
Visitor A/Visitor B	3/3/10	1400	8	1	1x interview 1x asleep 5x no reason given	<b>1 detainee fast asleep, check she was ok. Custody are doing a ½ hour rousing check on her. Detainee raised issues, they were dealt with by Sergeant.</b>  Cells M12-16&V1&V2 and corridors just been steam cleaned – Excellent result. M12 small patch of plaster missing under window.	30/3/10 – The caretaker completed this last week and the cell is now open.
Visitor A/Visitor B	5/3/10	2030	12	3	3x unknown 4x asleep 1x gone to hospital 1x refused	<b>4 detainees asleep, we did check on them. Water boiler in kitchen scoured and bits falling from it. 1 detainee gone to hospital with head injury before his arrest. All meals checked and in date.</b>  Met with usual politeness.	The caretaker had a look at the water boiler and there are no bits hanging off it and nothing wrong with it at all. He said it did not even need de-scaling – 10/3/10
Visitor A/Visitor B	12/3/10	1805	3	2	1 x Home Office – Viewed via wicket, ok.	<b>M15 requested blanket having previously soaked blanket given. Matter left to discretion of custody staff. C1 toilet door handle still loose – reported previously (C1 is disabled toilet)</b>	22-4-10 - The Caretaker fixed the handle on the toilet door and it has not been reported since.

						Quiet time, suite clean and tidy. Laundry day late arriving still to be put away. Well received by staff.	
Visitor A/Visitor B	20/3/10	0955	10	7	1 x in interview 1 x in Hospital 1 x declined	<b>Detainee admitted to having asthma. In his possession he had an inhaler (duty staff knew of this). Other requests like people informed – all met when custody records checked.</b>  Very well looked after, despite visiting during a busy period. Suit was found to be clean and tidy.	N/A
Visitor A/Visitor B	22/3/10	0005	7	2	1 x Sleeping 1 x agitated and violent 1 x drunk 2 x refused	<b>No matters raised.</b>  Showers checked found in good order. Rest of suit tidy. We would like to thank off going staff for staying on to take us round – much appreciated.	N/A
Visitor A/Visitor B	27/3/10	1024	15	11	2 x refused visit no reason given 2x in interview	<b>M14 – Door sticking. M2, M7, M14, F2 all Vietnamese used language line. V2 cell soiled.</b>	Update 27/4/10 - I have spoken to the Custodians and M14 door is working OK and V2 cell has been cleaned, soiled again and cleaned many times since 27 March.
Visitor A/Visitor B	30/3/10	1750	5	2	1x medical reasons 1x in interview 1x no reason given	<b>M12 asked for girl friend to be informed. Phone number in mobile phone. Officer confirms the request.</b>  Very good and helpful, good communications from staff.	N/A
<b>GAINSBOROUGH</b>							
Visitor A/Visitor B	18/2/10	1423	0	0	No detainees present	<b>N/A</b>	

						Suit freshly decorated. All clean and tidy. Noted that medical room had not been updated to appropriate levels. Well received, all stores etc adequate for custody levels.	
<b>SKEGNESS</b>							
Visitor A/Visitor B	04/01/10	1155	1	1	All seen	<b>None</b>  Well received no problems with the detained person. Inspected cells and noted pillows. Custody officer needed more pillows, as blankets requested for warmth in this cold weather. Rear office of custody suite seems to have a hazard problem and repairs some attention to cleaning issues etc.	N/A
Visitor A/Visitor B	11/01/10	2056	0	0	N/A	<b>None</b>  None	N/A
Visitor A/Visitor B	13/01/10	1624	3	2	1 x interview	<b>None</b>  All Clean and tidy, staff very helpful	N/A
<b>N.B: Skegness Station closed from 18<sup>th</sup> to 23<sup>rd</sup> January for redecoration.</b>							
Visitor A/Visitor B	27/01/10	2052	2	2	All seen	<b>Male detainee asked for phone call but assured that he had already had one.</b>  Well received by custody staff. Nice clean paint work in cells and corridors.	N/A
Visitor A/Visitor B	30/01/10	1058	0	0	N/A	<b>None</b>  Well received. One detainee brought in whilst checking around. Observed procedures all ok.	N/A
Visitor A/Visitor B	12/02/10	1800	4	3	On phone to sister	<b>None</b>	N/A

						AI areas checked and found to be clean and ready for further use. Well received by custody personnel.	
Visitor A/Visitor B	13/02/10	1650	3	1	1 x booked in 1 x asleep alcohol	<b>None</b>  Well received by custody staff, custody suite in good order.	N/A
<b>N.B: Due to bad weather conditions visits were not conducted 20/21 February 2010</b>							
Visitor A/Visitor B	24/2/10	0959	0	0	N/A	<b>Very pleasant staff. Very clean and tidy</b>  The new paint has considerably improved the appearance of the building.	N/A
Visitor A/Visitor B	27/2/10	0947	2	0	1x abusive 1x no reason given	<b>When we arrived Officers were dealing very courteously with a very difficult and abusive detainee.</b>  The front office was open but there was nobody there so we had to wait 15 minutes to be seen there is no bell to draw attention that someone is waiting Block very clean neat and tidy apart from cell of abusive detainee.	N/A
Visitor A/Visitor B	4/3/10	2005	2	0	1x In interview 1x Unknown	<b>Nothing to Report</b>  Well received by custody staff. Custody suite was found in good order.	N/A
Visitor A/Visitor B	8/3/10	1801	5	2	1 x in interview 1 x being released 1 x unknown	<b>N/A</b>  Well received by custody staff. Custody suite found in good order. Female in F3 appeared a little unsettled which was attended to immediately by Custody Sergeant.	N/A

Visitor A/Visitor B	14/3/10	1059	3	2	1 x unknown	<i>N/A</i> Custody suite neat and tidy. Well received by custody officers.	N/A
Visitor A/Visitor B	11/3/10	1131	4	4	N/A	<b>No issues raised by D.P's.</b> Custody suite much improved by redecoration. No graffiti since mid January since it was done! Well received, everywhere clean and tidy.	N/A
Visitor A/Visitor B	19/3/10	2134	1	0	1 x Unknown	<b>F.3. Plastic coating to rear of W.C. lifted. Custody officer informed.</b> All cells in good condition, ready for use. Custody staff very helpful.	22/3/10 - Toilet in F.3. Fixed.
Visitor A/Visitor B	22/3/10	1457	0	0	N/A	<i>N/A</i> Toilet in F.3. Fixed. All accommodation clean, tidy and ready for use.	N/A
Visitor A/Visitor B	26/3/10	0855	3	1	1 x asleep 1 x in interview	<i>N/A</i> Custody suite very clean. Staff courteous.	N/A
Visitor A/Visitor B	30/3/10	0840	3	3	N/A	<i>N/A</i> Custody Staff courteous. Custody suite clean.	N/A
<b>MABLETHORPE</b>							
Visitor A	18/2/10	1130	0	0	No detainees	<b>Station Custody suite very clean. No food in stock at all. No blankets visible.</b>  N/A	Mablethorpe is not a designated custody suite therefore no supplies are kept there. If the custody facility is required for any reason we would send food/clothing/blankets over from Skegness or Louth.

<b>LOUTH</b>							
Visitor A/Visitor B	19/01/10	1430	0	0	N/A	<p><b>Fire alarm is faulty already been reported by custody staff.</b></p> <p>All other facilities OK</p>	<p>Firstly, we have updated the ICV pad as soon as it was mentioned by the visitors. Usually, the Sgt on duty informs us if they are getting low, which hadn't happened in this case. We suspect that the forms are down there, but have been hidden away.</p> <p>Secondly, we had a call out for an engineer to come and check the alarm. He came the following morning. It's a recurring fault which is being monitored.</p>
Visitor A/Visitor B	17/02/10		0	0	N/A	<p><b>Visit did not take place as no staff available to let ICV's into the Custody Suite to carry out inspection of the facilities.</b></p>	<p>There were resilience issues on the 17<sup>th</sup> February which have since been resolved.</p>
<b>BOSTON</b>							
Visitor A/Visitor B	04/01/10	1754	2	1	1 x none given	<p><b>None</b></p> <p>Custody suite very clean</p>	N/A
Visitor A/Visitor B	07/01/10 Date unknown?	1755	6	5	1 x none given	<p><b>None</b></p> <p>All clean and tidy, staff very helpful.</p>	N/A
Visitor A/Visitor B	11/01/10	2110	1	0	1 x refused	<p><b>D1 and D2 cells out of use. M1 mould on wall in cell, not in use.</b></p> <p>Everything clean and tidy, Staff very helpful</p>	<p>Detention room D1 is to be used. D2 is still out of action.</p>
Visitor A/Visitor B	13/01/10	1000	1	0	1 x refused	<p><b>3 cells out of use, one due to mould on wall.</b></p>	<p>Detention room D1 is to be used. D2 is still out of action.</p>

						Clean and tidy, staff helpful.	
Visitor A/Visitor B	18/01/10	1303	5	4	In interview	<b>None</b>  It would be helpful to have a portable conference phone for when language line is used	N/A
Visitor A/Visitor B	23/01/10	1638	0	0	N/A	<b>None</b>  Everything fine apart from the two detention rooms are still out of order.	Detention room D1 is to be used. D2 is still out of action.
Visitor A/Visitor B	26/01/10	2100	2	1	1 x none PACE	<b>We note that detention rooms D1 and D2 are out of use due to perceived ligature points. This may prove problematic if young offenders have to be detained.</b>  Received most courteously and promptly despite closed front desk.	Detention room D1 is to be used. D2 is still out of action.  Quotes being ascertained for work required within detention rooms.
Visitor A/Visitor B	31/01/10	1054	0	0	N/A	<b>Detention rooms 1 and 2 still out of use.</b>  Received courteously and politely.	Quotes being ascertained for work required within detention rooms.
Visitor A/Visitor B	04/02/10	1712	3	2	1 x interview	<b>2 cells out of use. 2 detainees seen, everything fine.</b>  Staff helpful.	Detention room D1 is to be used. D2 is still out of action.  Quotes being ascertained for work required within detention rooms.
Visitor A/Visitor B	06/02/10	1702	1	0	1 x asleep	<b>None</b>  Checked on detainee in custody through spy hole, person was asleep but looked alright. Custody suite clean and tidy and staff very helpful.	N/A
Visitor A/Visitor B	11/02/10	2100	4	0	1 x being booked in. 2 x refused	<b>None</b>	N/A

					1 x refused but record seen	Custody suite very clean, staff helpful and courteous.	
Visitor A/Visitor B	14/02/10	1000	4	1	1 x interview 1 x hospital 1 x language	<b>Custody suite very clean. Staff helpful and welcoming.</b>  Delays appear to be being caused by a lack of Latvian interpreters and interpreters have to come a great distance. 2 detention rooms out of use.	Quotes being ascertained for work required within detention rooms.
Visitor A/Visitor B	17/02/10	2100	3	2	1x DP marked 'other' is non pace detainee for immigration. DP viewed through spy hole only.	<b>Sporks in short supply only 5 left.</b>  Custody suite clean, staff courteous.	Sporks are available from Admin Dept, only supplied as and when required as they are costly items and should be washed and reused not thrown away. 3 more will be given so all cells have sporks.  More sporks were given to Boston Custody and the staff within Custody have been asked to ensure these are washed and sterilised and not just thrown away which does seem to be the case in why they were short.
Visitor A/Visitor B	25/2/10	1355	5	1	2x DP in interview 1x DP being mentally assessed in interview room 3 1x DP at Pilgrim Hospital 1x DP from assessment (int 3) to cell M5 – viewed through spy hole by independent Custody visitor.	<b>N/A</b>  We note that detention rooms 1&2 are still out of use as no remedial action has been taken. This is unfortunate for any venerable DP's as they will have to be put in a cell. Could these be repaired as a matter of urgency please? Otherwise very courteously and politely received by custody staff at a very busy time.	26-2-10 Detention Rooms are awaiting work to be done awaiting instruction from facilities department to be able to give work to the builders.  1-3-10 This work has been allocated to builders we are just awaiting a start date.
Visitor A/Visitor B	26/2/10	1130	1	0	DP non pace-recall to	<b>N/A</b>	Caretaker to look at

					prison. Viewed through spy hole cell M1.	Graffiti in M5 – ‘Good Save’ – not controversial or blasphemous. We are assured it will be painted over before someone else copies it.	making good.  1-3-10 Caretaker undertaking the work on the 2 <sup>nd</sup> March.  The caretaker has checked the cell together with Custodians and no graffiti can be found. The cleaner has been asked to see if he has cleaned anything off the walls and he hasn't. He has also inspected the cell and can't see anything.
Visitor A/Visitor B	4/3/10	1428	3	2	1x “it will delay things”	<b>5 sporks only</b>  We used language line to speak to the female detainee. Detainee asked for either a Russian or Latvian interpreter, whichever can come quickest. Custody suite clean.	Sporks have been given – 8/3/10
Visitor A/Visitor B	5/3/10	2058	1	1	N/A	<b>2 detention rooms out of use – staff unable to tell me when these rooms will come back into service.</b>  Custody suite clean. 5 sporks only. Custody staff courteous.	Detention room work to start 8/3/10  Sporks have been given – 8/3/10
Visitor A/Visitor B	11/3/10	1855	1	1	N/A	<b>N/A</b>  All clean and tidy, staff very helpful.	N/A
Visitor A	14/3/10	0916	5	0	Unable to see detainees as on a solo visit	<b>N/A</b>  Visited on my own. Areas very clean and tidy. Staff very helpful.	N/A
Visitor A/Visitor B	19/3/10	2058	1	0	1 x declined	<b>Permission to view detention log given.</b>	N/A

						Welcomed, neat and tidy everywhere.	
Visitor A/Visitor B	20/3/10	1407	1	0	1 x no reason given	<b>N/A</b> No problems well received. D.P viewed in transit, through booking looked 'cared for' whilst in police station.	N/A
Visitor A/Visitor B	30/3/10	1856	2	0	1x no reason given 1x DP was foreign national only just arrested	<b>Sporks very low only 3 left in drawer.</b> Very courteously received.	More Sporks given – 16/4/10
Visitor A/Visitor B	31/3/10	1900	1	0	1x DP was intoxicated and still under influence	<b>N/A</b> Very courteously received, Suite was very tidy and clean	N/A
<b>SPALDING</b>							
Visitor A/Visitor B	13/01/10	0850	0	0	N/A	<b>PAT labels missing from kettles and toaster.</b> None	Spalding Custody - new kettles and toaster purchased.
Visitor A/Visitor B	26/01/10	0855	1	1	All seen	<b>Doctor waiting to administer medication to detained person. This had previously been arranged by custody staff.</b> General condition of Custody is good.	N/A
Visitor A/Visitor B	14/02/10	1100	3	2	1 x interview	<b>Detainee M2 wished teeth cleaning facilities. Detainee M4 wished shower. Duty sergeant informed, both detainees awaiting release.</b> Cells in tidy state. Custody staff polite and helpful.	N/A
Visitor A/Visitor B	27/2/10	1200	2	1	1x Unknown	<b>Intro card in English only, could there be copies in other relevant languages.</b> All cells neat and tidy – nothing	N/A

						to report.	
Visitor A/Visitor B	14/3/10	1030	1	1	N/A	<b>None</b> Custody record was made available to us and all appeared in order. Custody suite was found to be in order.	N/A
Visitor A/Visitor B	28/3/10	1050	3	3	N/A	<b>Language line used to talk to Lithuanian detainee. System worked well (Second use for CV1, first for CV2). All detainees content with their treatment.</b>  Empty cells/kitchen/stores – checked. Kitchen draws – shabby. Microwave oven – no indication of in-date PAT.	29/4/10 - the kitchen draws are a bit worn but adequate at the present time. The microwave has a sticker on it showing the next PAT date is 08/10 - ie August 2010
<b>GRANTHAM</b>							
Visitor A/Visitor B	04/01/10	1645	2	1	1 x interview	<b>None</b> Every matter was being dealt with. We were well received. All was in order and very clean.	N/A
Visitor A/Visitor B	06/01/10	1637	1	0	1 x interview	<b>None</b> All clean and in order. We were well received. Required a dishwasher for hygiene of dishes plus the time factor of washing up when busy periods occurs, also a need for a water cooler.	N/A
Visitor A/Visitor B	12/01/10	1250	4	2	1 x violent 1 x refused none given	<b>None</b> None	N/A
Visitor A/Visitor B	18/01/10	0955	2	0	1 x refused none given 1 x with solicitor	<b>None</b> Cleaning in progress, empty cells, store and kitchen checked, satisfactory.	N/A

Visitor A/Visitor B	21/01/10	1025	5	3	2 x interview	<b>Russian female spoken to with the help of an interpreter. Generally OK but claims to be on diabetic medication. Had not eaten since 5pm the previous evening, admits to not being officially classified as a diabetic. Custody staff will seek medical advice.</b>  Checked empty cells, satisfactory, custody staff very helpful during a busy period.	N/A
Visitor A/Visitor B	31/01/10	0950	2	2	All seen	<b>Refuse bins in doctors room needs emptying more frequently than fortnightly (this includes hazardous waste bins and bins in sergeants custody area).</b>  General condition and maintenance of Custody is very good.	The normal waste bins should be emptied daily by the cleaners. However the hazardous waste and sharps bins are actually emptied monthly - this is a centralised contract managed at HQ.
Visitor A/Visitor B	3/2/10	1500	3	2	1x no reason given	<b>None at all.</b>  10/10	N/A
Visitor A/Visitor B	6/2/10	0952	5	1	2x asleep 2x no reason given	<b>None</b>  All ok	N/A
Visitor A/Visitor B	11/02/10	2136	0	0	N/A	<b>Detainee shoes none available in sizes 5, 7, 8, 9 and 10</b>  All areas clean and tidy. Custody staff polite and helpful.	The plimsolls have now arrived (1/3/2010)
<b>No Grantham Visits undertaken between 17<sup>th</sup> and 22<sup>nd</sup> February 2010 due to mechanical issues with ICV car</b>							
Visitor A/Visitor B	17/2/10	1106	4	0	1x detainee (non english speaking) heard him being booked in 1x refused	<b>Still awaiting plimsolls which have been ordered some time ago</b>	The plimsolls have now arrived (1/3/2010)

					2x in interview	All areas neat and tidy. Staff extremely helpful.	
Visitor A/Visitor B	27/2/10	1028	4	2	1x In with Medic 1x Interview	<b>N/A</b>  All cells clean and tidy.	N/A
Visitor A/Visitor B	6/3/10	2052	1	1	N/A	<b>None</b>  All ok. Good visit nice staff.	N/A
Visitor A/Visitor B	8/3/10	1055	5	1	4x non given	<b>More Blankets should be provided. Cells on cold side.</b>  No thermometer available. Heating's controlled from Lincoln. Floor could be slippery when wet. Needs scrubbing off cleaning services looking into it.	19/3/10 - There was a problem with the boilers but this has since been rectified following an engineers visit last week
Visitor A/Visitor B	11/3/10	1052	1	0	1 x just arrived in custody	<b>Smell from drain in corridor about 12 feet from custody desk due to a drain problem which hasn't been acted upon</b>  Custody assistant phoned admin who said that it was a stagnant water drain which the cleaners were instructed to flush.	22-4-10 - The smell was due to stagnant water in a drain following cleaning. The cleaners were subsequently instructed to flush it through and this has now been resolved.
Visitor A/Visitor B	21/3/10	1200	3	2	1 x in interview	<b>None necessary. The duty officer and colleague requested a hand-held breathalyser for medical use. Has already been requested by the FME, but no progress.</b>  Clean and tidy – No problems.	22-4-10 - Admin have not been asked for this equipment so if the custodians would like it then they need to request via Admin or via the Custody Inspector and Admin can consider it accordingly. If it is decided not to provide it then Admin will let Custody know.
Visitor A/Visitor B	23/3/10	1855	3	1	1 x asleep 1x in interview	<b>M5 cell requested a blanket as he said he was cold.</b>	N/A

						Clean/Tidy – No problems noticed.	
Visitor A/Visitor B	29/3/10	1623	2	0	1x non given but agreed to custody record check 1x detainee asleep – recovering from drink – checked through hatch	<b><i>The CV's noted that the new IT system slowed down procedures considerably.</i></b>  Empty cells/showers/kitchen/bedding store checked - satisfactory	N/A
<b>SLEAFORD</b>							
Visitor A/Visitor B	28/2/10	1230	0	N/A	N/A	<b><i>N/A</i></b>  Nil detainees, Promptly and well received. All facilities in good working order and high standard of cleanliness.	N/A
<b>STAMFORD</b>							