

## Custody Visiting - Reports on Visits to Police Stations Period – 1 July to 30<sup>th</sup> September 2008

### Notes

1. Comments by Custody Visitors highlighted in bold italics are matters brought to the immediate attention of the officer in charge.
2. Custody Visitors may contact custody staff at Gainsborough, Sleaford, Stamford, Louth and Mablethorpe police stations before a planned visit to ascertain if there are any detainees being held in custody. Visitors have the option of cancelling a visit if there are no detainees present.
3. It is permissible for Custody Visitors to undertake visits on their own if the purpose of those visits is to inspect the condition of custody facilities and not to visit detainees.

STATION & VISITORS	DATE	TIME	No. IN	No. VISITED	REASONS WHY OTHER PERSONS NOT VISITED	COMMENTS OF VISITORS	FORCE RESPONSE
<b>LINCOLN</b>							
Visitor A/Visitor B	6/7/08	2032	9	4	1 x violent 4 x no reason	<b><i>I questioned need of D.N.A and fingerprint taken, explained at time, but duty solicitor now involved and will be present at interviews. Answered satisfactory to custody visitors.</i></b>  Made very welcome and they were very polite.	N/A
Visitor A/Visitor B	7/7/08	1630	5	3	1 x does not speak English 1 x interview	No matters reported all detainees satisfied with treatment.	N/A

						Received well, cells clean and tidy.	
Visitor A/Visitor B	8/7/08	2000	8	2	2 x refusals 1 x being charged and bailed 1 x with Doctor 1 x Violent 1 x Drunk and violent	<p><b>Heavy soiling in toilet in Cell R1, shower ok. Cell M2 ready for cleaning.</b></p> <p><b>Male detainee commented on food proportions.</b></p> <p><b>Camera in Cell V1 not working.</b></p> <p><b>Nothing too important.</b></p> <p>Doctor requested by Cell M13. Food and blanket requested by Cell M3. Cell F2 requested drink. All matters dealt with by Custody Officer. A busy time – visual professionalism.</p>	<p>Standard meals are used for all detainees.</p> <p>In the Control Room the image is fine. There is a problem with the local panel in Custody, which allows them to view in Custody. This is now working ok and is being monitored.</p>
Visitor A/Visitor B	13/7/08	1800	18	7	6 x refusals – all observed and heard. 2 x booking in 1 x interview 1 x Fraught and asleep 1 x advised not to visit as detainee id very volatile	<p><b>The Custody Suite is down to just two free cells, with more detainees on the way. We are concerned that the work is being hampered by no Sunday cleaning; a health risk to both detainees and Officers. This can also result in cells out of action.</b></p> <p>We have seen examples of very good practice and teamwork. Vast paperwork. Blankets, cupboards, and kitchen</p>	<p>The Inspector is satisfied with a 6 day clean has not previously been an issue. It has now been raised and they are discussing locally the requirements. However, there is no health risk and no need for cells to be out of action as there is a "call-out" arrangement if operationally necessary.</p>

						<p>ok. Yard door open. Toilets all checked. Good security control throughout.</p> <p>Cell M13 requested shower and access to yard. Cell M5 requested a phone call. Everything actioned.</p> <p>At a time when Lincolnshire Police are receiving 'bad press' it is a pity that critics cannot see the Custody Suite in action!</p>	
Visitor A/Visitor B	17/7/08	2140	9	0	<p>2 x violent and aggressive</p> <p>7 x Asleep and/or on rest periods/taken medication</p>	<p><b>Phone in entrance hall inoperative.</b></p> <p>Well received on a busy shift.</p>	Phone is now working.
Visitor A/Visitor B	19/7/08	1055	12	1	<p>3 x interview</p> <p>8 x declined</p>	<p><b>None.</b></p> <p>Well received. Very good standards of cleanliness.</p>	N/A
Visitor A/Visitor B	22/7/08	2125	4	2	<p>2 x drunk</p>	<p><b>Cell M11 – Hole in mattress</b></p> <p><b>Cell M9 – Bed base badly damaged</b></p> <p><b>Cell M8 – Bed base badly damaged</b></p> <p><b>Cell M7 – Bed base badly damaged and Writing on the back of the door</b></p> <p><b>Cell M6 – requires a cup of tea, milk &amp; 2 sugars</b></p> <p><b>Cell M4 - Plaster</b></p>	<p>Mattress has been replaced.</p> <p>Bed bases checked no significant damage, they will be varnished at next available opportunity.</p> <p>Cells M1 to M10 are the old style bed bases and were not replaced during</p>

						<p><b>missing off the wall above the bed and writing on the back of the door</b>  <b>Cell M3 – Bed base badly damaged and Writing on the back of the door</b>  <b>Cell M2 – Bed base badly damaged</b>  <b>Cell V1 – Food on the bed base</b></p> <p>Very well received as usual.</p>	<p>refurbishment 3 years ago. Whilst the bases are badly marked, they are not hazardous in any way to the detainees. The issue of replacement bed bases has now been raised.</p> <p>Cosmetic issues with paint and plaster will be routinely decorated, no danger to detainee.</p>
Visitor A/Visitor B	3/8/08	1900	8	0	<p>3 x refusals  2 x males in interviews  2 x juveniles in process of being bailed  1 x polish male no English – seen but not spoken to</p>	<p>No matters required to be brought to the attention of the Custody Officer. PACE Code C was being complied with.</p> <p>After entry into Custody Suite, there was a 30-minute delay, agreed with ICV team, to allow for the completion of a swift change. Well received by Custody staff. Many thanks.</p>	N/A
Visitor A/Visitor B	7/8/08	1905	9	5	<p>3 x refused – no reason given  1 x did not speak English.  All Detention Logs scanned with permission of Detainees.</p>	<p><b>Cell M12 – phone call requested and Custody Officer was advised of request;</b>  <b>Cell M14 – states he requires antibiotics, but has none in his possession – Custody</b></p>	<p>The camera has been a reoccurring issue to which a contractor has attended at least 3 times. The Final visit on 18/19 August</p>

						<p><b>Officer advised;</b>  <b>Cell M11 – Juvenile aged 15 yrs awaiting sister as appropriate adult. Custody staff making strong efforts to contact sister, but no response so far.</b>  <b>Cell M4 – wants father informed of detention, but Custody Staff unable to contact father.</b></p> <p>Custody Suite very busy when we arrived. ICU team happy to wait in Custody Suite. ICU team concerned that Cell V1 has been out of use since 28<sup>th</sup> July with camera fault. Also Cell V1 door lock faulty since the beginning of Aug. This leaves only one vulnerable Cell available. Noted Cell D2 now back in use.</p>	rectified the problem by the camera being replaced.
Visitor A/Visitor B	10/8/08	1207	14	9	<p>2 x no reason given  2 x interview  1 x asleep (checked through hatch)</p>	<p><b>Medical room toilet handle loose.</b></p> <p><b>Cell M14 – Black mark on wall to left of door near ceiling.</b>  <b>Cells M1, M3 &amp; M8 - Bed base badly damaged and Writing on the back of the door.</b></p>	<p>The Medical room toilet handle has been placed on the Caretakers task list to tighten up.</p> <p>Cells M1 to M10 are the old style bed bases and were not replaced during</p>

						<p><b>Cell V1 – Wet patch in corner on floor next to bed. No one family/friend informed yet, keep trying.</b></p> <p><b>Cell V2 – Claustrophobic.</b></p> <p><b>Cell M12 – Stitches in face on right cheek, black eye, stitches to the right finger has bandage. Keep trying to telephone male friend.</b></p> <p><b>Cell M10 – Seen doctor for nose bleed. Left eye injury.</b></p> <p>Very well received as usual.</p>	<p>refurbishment 3 years ago. Whilst the bases are badly marked, they are not hazardous in any way to the detainees. The issue of replacement bed bases has now been raised.</p> <p>All remaining issues were dealt with during the visit.</p>
Visitor A/Visitor B	19/8/08	2138	11	8	<p>2 x abusive 1 x released</p>	<p><b>Cell M6 – detainee informed us he was feeling suicidal. This was brought to the attention of duty staff that took note.</b></p> <p><b>Otherwise welfare of detainees well looked after. Custody records checked and found to be in order.</b></p> <p>Well accepted by staff. Custody Suite clean and tidy. Thank you to staff for looking after us.</p>	N/A
Visitor A/Visitor B	1/9/08	1045	4	1	<p>2 x interview 1 x in drink</p>	<p><b>Toasters in need of good clean.</b></p>	<p>Toaster was inspected on 11.09.08. It is regularly cleaned</p>

						<p><b>Holding toilet floor needs repainting.</b></p> <p>Well received by staff during the visit.</p>	<p>and it was found to be clean. It is black around the top of the slots, but this is burnt on as you get with all toasters, which are used regularly. The Admin Manager is satisfied it is maintained and cleaned to an acceptable standard.</p> <p>The Admin Manager agrees that the floor paint has not lasted well but it does not cause a Health and Safety hazard. This may be addressed under a planned maintenance programme - but it would not be a priority as it is not hazardous.</p>
Visitor A/Visitor B	4/9/08	1025	6	3	3 x none given	<p>Female in Cell D1 waiting to go to court in the morning. Very abusive and disruptive due to alcohol.</p> <p>Very well received by all staff on duty.</p>	N/A
Visitor A/Visitor B	24/9/08	0005	8	1	<p>5 x asleep 2 x interview 6 Custody Records examined</p>	<p><b>Cell M16 – toilet out of use</b> <b>Cell V2 – Call button light not operating</b> <b>Corridor light not</b></p>	All 3 issues attended to by Caretakers on pm 24th Sept.

						<b>working</b>  Satisfied that PACE code C was complied with and impressed with standards. The Custody Suite was busy on arrival, but met with the usual helpful attitude by the staff.	
<b>GAINSBOROUGH</b>							
Visitor A solo visit	16/8/08	1155	0	0	N/A	<b>None.</b>  All areas clean and tidy. Thank you for quick response to access request, even though enquiry desk closed. Central control also very helpful.	N/A
<b>SKEGNESS</b>							
Visitor A/Visitor B 10526	01/07/08	1806	0	0	N/A	<b>None.</b>  Well received by Custody staff. No detainees in the suite. Custody suite clean and tidy.	N/A

Visitor A/Visitor B 10527	6/7/08	1010	6	2	4 x No reasons given.	<b>M4 Detainee requested doctor, as he was a registered alcoholic.</b>  Well received by custody staff. On a busy Sunday morning Suite in good order.	N/A
Visitor A/Visitor B 10528	8/7/08	1358	2	0	2 x declined Said they were OK	<b>None.</b>  Both detainees refused visit. Cells clean and tidy. Custody staff very helpful as usual.	N/A
Visitor A/Visitor B 10529	10/7/08	1552	0	0	No detainees.	<b>None.</b>  All Cells clean and tidy and ready for use. Custody Staff helpful.	N/A
Visitor A/Visitor B 10530	15/7/08	1005	0	0	No detainees.	<b>Areas around toilet in Cell M4 including the walls are dirty.</b> <b>Hot water in washbasins is too hot to put your hand under.</b>  None.	Signs and stickers have been put up to warn detainees of hot temperatures as of 26 <sup>th</sup> August 2008.  Non-removable plugs for the sinks are being investigated as to what type of plug detainees will be allowed e.g. chain. Detainees are currently supervised when using the sinks.

Visitor A/Visitor B 10531	20/7/08	2100	6	4	2 x declined	<b>None.</b>  Two detainees complained about being denied food, but on checking record this is on doctor's advice, to be reassessed at 2200.	N/A
Visitor A/Visitor B 10532	22/7/08	1730	3	2	1 x none given	<b>None.</b>  Everyone happy. Everything spick and span.	N/A
Visitor A/Visitor B 10533	24/7/08	2100	1	1	N/A	<b>None.</b>  Detainee requested a Doctor as he is an alcoholic and if not drinking requires medication. Detainee said that he was being treated very well. Everywhere clean and tidy.	N/A
Visitor A/Visitor B 10534	1/8/08	1400	5	1	2 x interview 1 x being processed 1 x declined	<b>None.</b>  Well received by the Custody staff. Pleasant visit, all Custody areas clean and tidy. Custody Suite busy at time of visit.	N/A
Visitor A/Visitor B 10535	3/8/08	1927	6	3	1 x declined 1 x too volatile to wake 1 x none given	<b>None.</b>  Custody area clean and tidy. Well received by all staff. No complaints from detainees.	N/A
Visitor A/Visitor B	12/8/08	2127	6	0	5 x refused no	<b>None.</b>	N/A

10536					reason 1 x heavily in drink	Detainees woken but all refused visit. Sample custody record viewed – ok. Custody staff helpful as usual. Cells clean and ready for service.	
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Visitor A/Visitor B 10537	13/8/08	1338	2	2	N/A	<b>None.</b>  Two detainees interviewed – all ok. Custody staff helpful and accommodation clean and ready for use.	N/A
Visitor A/Visitor B 10538	20/8/08	2105	5	2	1 x drunk 2 x Required Appropriate adults	<b>None.</b>  Two Detainees were Polish, Interpreter present and used by ICVs. No complaints raised by detainees. Well received by Custody Personnel, during an extremely busy period.	N/A
Visitor A/Visitor B 10539	27/8/08	1920	3	0	1 x refused 2 x interview	<b>None.</b>  Received with courtesy by Custody staff.	N/A
Visitor A/Visitor B 10540	28/8/08	1405	0	0	N/A	<b>None.</b>  Well received by Custody staff. The Custody area all clean and tidy.	N/A
Visitor A/Visitor B 10541	3/9/08	2100	3	0	3 x no reason	<b>There are hot water signs over each tap.</b>  <b>a) this assumes detainees can understand/read English;</b>  <b>b) It also highlights a</b>	The Admin Manager has pointed out there has been no instruction with regards to languages as to how many, or what languages.  If a caution sign is not displayed the Suite would be negligent by not giving any warning at all.

						<p>Health and Safety Advisor Response: “As far as I can ascertain there are no standards for actual plugs, though the drain (plughole) should not cause a potential ligature point.</p> <p>Adding a plug on a short chain to these sinks should not increase the potential ligature risk, but are they really needed?</p> <p>Has anyone actually been scalded?</p> <p>There is a potential for the plug to be left in and the tap left on causing a flood.</p> <p>My inclination is to leave the washbasins as they are.”</p> <p>The issue is currently still being looked into.</p>
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Visitor A/Visitor B 10542	7/9/08	2000	1	0	1 x no reason	<b>None.</b>  All clean and tidy no problems to report. Staff helpful.	N/A
Visitor A/Visitor B 10543	8/9/08	1005	2	1	1 x no reason	<b>None.</b>  Well treated by staff. No problems.	N/A
Visitor A/Visitor B 10544	13/9/08	0955	3	0	2 x asleep 1 x interview	<b>None.</b>  Well treated by staff.	N/A
Visitor A/Visitor B 10545	16/9/08	1003	3	0	3 x No reason	<b>Cell M4 – detainee had just woken up and asked for legal &amp; family to be informed – they had already been informed. Also wished for a drink, which was taken care of by Custody Officer.</b>  <b>Cell M7 – detainee had a medical condition – roused but uncommunicative.</b>  Very busy, but courteously and quickly received. All detainees seen and happy with treatment.	N/A
Visitor A/Visitor B 10445	19/9/08	1353	2	0	1 x assessed under 136 mental health act	<b>None.</b>	N/A

					1 x juvenile about to go into interview	Suite very busy but with G.S.L. Place was clean and tidy	
Visitor A/Visitor B 10446	24/9/08	1900	7	4	3 x None Given	<b>None.</b>  Well received by all Custody staff despite being very busy. The Custody Suite is clean and tidy. The cells are very warm and stuffy.	N/A
Visitor A solo visit 10447	25/9/08	1435	0	0	Solo visit	<b>None.</b>  All clean & tidy, well received by Custody staff. The heating is still blazing in the cell area, still stuffy, but custody suite very good temperature.	N/A
<b>MABLETHORPE</b>							
Visitor A/Visitor B 11330	16/8/08	1710	0	0	N/A	<b>None.</b>  Very nice station. Well kept, staff helpful.	N/A
<b>LOUTH</b>							
Visitor A/Visitor B	17/8/09	?	0	0	N/A	<b>None.</b>  Everything in good order and none of the cells occupied.	N/A

<b>BOSTON</b>							
Visitor A/Visitor B 11271	01/07/08	1800	1	0	1 x in PACE Interview	<b>None.</b>  Custody suite clean and tidy, staff friendly and helpful throughout visit.	N/A
Visitor A/Visitor B 11272	6/7/08	1600	8	2	3 x PACE 1 x observed only due to violent tendencies, advised interview not practical. 2 x no reason	<b>DP in Cell M3 requested exercise/fresh air in courtyard.</b>  Custody quite clean and friendly and very helpful throughout what was a very busy Custody Suite.	N/A
Visitor A/Visitor B 11273	10/7/08	1030	4	2	1 x declined offer 1 x interview	<b>None.</b>  Clean and tidy, staff helpful.	N/A
Visitor A/Visitor B	14/7/08	1017	4	0	1 x Not speaking English 1 x interview 1 x going home 1 x no reason	<b>None.</b>  Clean and tidy, staff helpful.	N/A
Visitor A/Visitor B Ref 10301	17/7/08	2100	1	0	1 x interview	<b>Full sink near prisoner toilet.</b>  All areas are as they should be. Staff helpful.	N/A
Visitor A/Visitor B Ref 10451	23/7/08	1755	5	5	N/A	<b>Cells F1, M1, M3, M6, D2 all requested a shower. Requests were delayed however the Custody Officers informed us all detainees would receive a shower when</b>	N/A

						<p><b>we leave.</b>  <b>Cell M1 also complained of lack of food. When the Custody record was checked he had been offered food at regular intervals.</b></p> <p>Good friendly reception from Custody staff, all issues answered to our satisfaction. Custody Suite clean and tidy.</p>	
Visitor A/Visitor B Ref 10452	26/7/08	1320	6	1	3 x due to drink 2 x not speaking English	<p><b>None.</b></p> <p>Cell M4 out of use for cleaning.</p>	N/A
Visitor A/Visitor B Ref 10453	5/8/08	1023	3	1	2 x declined	<p><b>None.</b></p> <p>Cells and Custody area clean and tidy.  Cell M2 and F1 out of use.  Cell M2 gap at side of bed.  Cell F1 ligature point around camera. New photograph equipment many cables loose and shelves.</p>	N/A
Visitor A/Visitor B Ref 10302	7/8/08	1308	6	4	2 x asleep	<p><b>Drinks requested and dealt with.</b>  <b>Cells M2 &amp; F1 still out of use.</b>  <b>Cell M2 – Gap at side of bench</b>  <b>Cell F1 – Ligature point around camera.</b></p>	Awaiting discussion with buildings inspector as to the correct method of

						<p><b><i>New equipment in photo process still required to be boxed in.</i></b></p> <p>Custody Suite clean and tidy, but unit is stuffy lacking in change of atmosphere.</p>	<p>filling.</p> <p>Camera awaiting "resitting"</p>
Visitor A/Visitor B	12/8/08	2100	5	2	<p>2 x asleep</p> <p>1 x interview</p>	<p><b><i>Shelves housing keyboard and other items in video witness suite are wobbly and unsafe – need urgent attention.</i></b></p> <p>Staff courteous.</p>	<p>The Caretaker is going to 'box' in the shelves to ensure they are more sturdy and safe.</p>
Visitor A/Visitor B	13/8/08	1955	1	1	N/A	<p><b><i>None.</i></b></p> <p>Staff courteous. Custody Suite very clean.</p>	N/A
Visitor A/Visitor B 10456	20/8/08	2103	2	0	<p>1 x Not offered as all foreign nationals and no interpreter present.</p> <p>1 x too drunk for communication.</p> <p>However all detainees viewed to check on their welfare, could see essentials have been provided.</p>	<p><b><i>None.</i></b></p> <p>Very helpful.</p>	N/A
Visitor A/Visitor B	22/8/08	1403	2	1	1 x none given	<p><b><i>None.</i></b></p> <p>Detainee in Cell M4 was agitated and anxious during interview. He stated that since his</p>	N/A

						<p>arrival in Custody he had not been offered any prescribed medication. That was still the case officer seeing the FME. Detainee is/has been diagnosed by FME as schizophrenic and that further assessment is to be carried out after this assessment. If medication is required it will be offered.</p> <p>Custody Suite is clean and tidy. Custody staff were friendly and helpful throughout the visit.</p>	
Visitor A solo visit	27/8/08	1758	0	0	N/A	<p><b>None.</b></p> <p>No detainee's in Custody, all very quick. Custody suite clean and tidy. Custody Staff friendly and helpful throughout visit.</p>	N/A
Visitor A/Visitor B 10459	2/9/08	2055	1	1	N/A	<p><b>Cell F1 still out of use.</b></p> <p>All cells clean and tidy. Received courteously and efficiently.</p>	The reason the cell is out of use is due to the positioning of the CCTV camera in the cell. The custody staff are concerned that the sealant could be removed and the area around the camera used as a ligature point as it is directly above the bench. The ICV Lead is aware of

							this and dealing direct.
Visitor A/Visitor B 10303	6/9/08	0950	2	1	1 x interview	<b>None.</b>  Very courteous and polite visit. All cell emergency bells tested – all tested.	N/A
Visitor A/Visitor B 10460	9/9/08	1815	1	0	1 x no reason given	<b>None.</b>  Record checked of Detainee, no observations. Cell hosted by Police Staff.	N/A
Visitor A/Visitor B 10311	14/9/08	1408	4	3	1 x none given	<b>None.</b>  Well hosted. Very busy but all ok.	N/A
Visitor A/Visitor B 10304	19/9/08	1700	3	1	2 x with solicitors	<b>None.</b>  Custody Suite very clean, staff courteous.	N/A
Visitor A/Visitor B 10305	20/9/08	1545	2	1	1 x wanted to see a solicitor	<b>None.</b>  Custody staff very helpful. Used an Interpreter already in situ to talk to one detainee.	N/A
Visitor A/Visitor B 10312	23/9/08	2053	1	0	1 x declined	<b>None.</b>  Custody staff friendly and helpful throughout visit. Custody suite clean and tidy.	N/A
Visitor A/Visitor B 10313	28/9/08	1100	7	3	1 x observed only 3 x declined no reason given	<b>No major concerns regarding detainees accepting interview, although drinks were commonly asked for.</b>	N/A

						Custody suite clean and tidy, Custody staff extremely helpful, professional and friendly throughout the visit, in what was a very busy Custody suite.	
<b>SPALDING</b>							
Visitor A/Visitor B	14/7/08	1200	4	0	1 x juvenile in interview 3 x declined	<b>One food item close to expiry date – mentioned.</b> Otherwise all ok.	N/A
Visitor A/Visitor B	26/7/08	1050	1	1	N/A	<b>None.</b>  Very clean and tidy. Adequate food in store.	N/A
Visitor A/Visitor B	8/8/08	1505	1	0	1 x none given.	<b>In Cell M2 there are Smoke/Carbon marks on the ceiling around the light fitting.</b> <b>A telephone with cable was left in the phone room.</b> <b>The Store/File cupboard was not locked.</b> <b>The kitchen needs a good clean.</b>  None.	These issues were dealt with during the visit.
Visitor A/Visitor B	24/8/08	0855	3	1	2 x declined	<b>None.</b>  A request for specs made by one detainee, they were returned during the visit. Detainee	N/A

						also requested that his wife be assured that he is alright.  Area clean and tidy. Adequate food in the kitchen.	
Visitor A/Visitor B	9/9/08	1135	3	0	3 x declined	<b>Phone cable still an issue in the private booth. Require a cordless phone.</b>  Busy on arrival, 1 male waiting to clear information. Doctor requested during visit for chest pains. Interpreter was present for 2 males. Doctor returned for an examination 12:35 Ambulance required arrived 12:45	The Admin Manager is currently looking at the theory of somehow them not even being to dial out.  Meanwhile its on the Caretakers list to secure the cables in the interim.
Visitor A/Visitor B	28/9/08	1120	3	2	1 x declined wanted to go home	<b>None.</b>  Speedily brought into the Custody Suite from the front desk. Staff helpful and co-operative.	N/A
<b>GRANTHAM</b>							
Visitor A/Visitor B Ref 12118	11/7/08	1252	6	2	4 x declined	<b>None.</b>  None.	N/A
Visitor A/Visitor B Ref 12121	17/7/08	2050	5	4	1 x asleep – Not seen in person but viewed, looked well and had eaten food and drink	<b>No mirrors for detainees use, shaving, inspecting face etc.</b> <b>Most cells contained</b>	In the interest of prisoner safety, mirrors cannot be provided.

						<p><b>dirty cups and some plates – needs attention. Sgt informed and dealing with this matter.</b></p> <p><b>One foreign detainee was able to converse in English if kept in custody he needed medical attention in the morning.</b></p> <p>Three detainees asked for extra blankets, because feet were cold. These were given at time of visit. Staff were very helpful. Cell areas clean.</p>	
Visitor A/Visitor B Ref 12122	19/7/08	0910	1	1	N/A	<p><b>None.</b></p> <p>One detainee interviewed with aid of an interpreter in attendance, nothing wrong. Cells in good and tidy state. Custody staff were polite and helpful.</p>	N/A
Visitor A/Visitor B Ref 12123	30/7/08	0745	3	1	2 x interview	<p><b>None.</b></p> <p>One female detained to go to court in the morning.</p>	N/A
Visitor A/Visitor B Ref 12124	4/8/08	1037	2	0	2 x None given.	<p><b>None.</b></p> <p>All cells clean and tidy.</p>	N/A
Visitor A/Visitor B Ref 12125	9/8/08	1030	5	5	N/A	<p><b>Station needs a dishwasher.</b></p>	N/A

						Cleaning in progress. All fine.	
Visitor A/Visitor B	11/8/08	2100	2	0	2 x only just brought in	<b>None.</b>  All very clean and tidy. Received very well.	N/A
Visitor A/Visitor B	17/8/08	1215	6	2	2 x interview – one seen on return 1 x male released during visit 1 x refused no reason	<b>Cell M7 – requested phone call to wife later when she returns from work, Custody Officer informed.</b>  Polish Interpreter present and involved in request for ICV Visits, when refusals were made. All areas clean and tidy and Custody Staff helpful and polite.	N/A
Visitor A/Visitor B 12127	19/8/08	2038	2	0	1 x refusal 'I do not wish to be disturbed I am reading my book' Cell M3 1 x being released and did not wish to be detained longer. Custody record seen and approved satisfactory.	<b>None.</b>  Suite clean and tidy and Custody staff polite and helpful.	N/A
Visitor A/Visitor B 12129	26/8/08	0952	2	2	N/A	<b>The water does not drain away in the Male shower room.</b> <b>Cell D1 the dimmer switch (for night use) does not function.</b>  Good helpful staff.	The Admin Manager is aware of the issues in the male shower room and these form part of the issues for the builders to rectify.

Visitor A/Visitor B	7/9/08	1022	5	4	1 x no reason Female viewed was very sleepy.	<b>Members of staff on duty requested rubber gloves, and Detox spray for kitchen equipment to tidy up with.</b>  Sick on the floor in the holding cell, otherwise all very tidy. Several drinks were handed to detainees or reading material. One requested a wash/shower.	Rubber gloves and anti bacterial spray is on order.
Visitor A/Visitor B 12130	22/9/08	2100	3	2	1 x None given	<b>Cell D1 – Dim light not working and male shower not draining.</b>  Well-received and helpful staff.	The Admin Manager is aware of the issues in the male shower room and these form part of the issues for the builders to rectify.
<b>SLEAFORD</b>							
Visitor A/Visitor B 116513	27/9/08	0850	0	0	N/A	<b>None.</b>  Shown around the whole Custody Suite, a very informative visit. Many thanks	N/A
<b>STAMFORD</b>							