

**LINCOLNSHIRE POLICE AUTHORITY
FINANCE AND PERFORMANCE COMMITTEE
9 FEBRUARY 2010**

SUBJECT		FORCE PERFORMANCE 2009/10 UPDATE – HIGHLIGHT REPORT
REPORT BY	DEPUTY CHIEF EXECUTIVE & TREASURER	
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SUMMARY AND PURPOSE OF REPORT		
To provide suggested areas of questioning to enable the Committee to hold the Force to account in respect of exceptional performance against the commitments made in the Policing Plan.		
RECOMMENDATIONS	<p><i>That:</i></p> <ol style="list-style-type: none"> <i>1. Force performance be noted;</i> <i>2. the Group monitors performance by examining the performance information and carrying out constructive challenge in key, exceptional areas of performance;</i> <i>3. the Group ensures that action is taken to address underperformance;</i> <i>4. areas of exceptionally good performance are highlighted and acknowledged.</i> 	

A. SUPPORTING INFORMATION

- 1.1 The Performance Task and Finish Group met on 9 December 2009 and carried out a detailed 6 month review of Force performance based on the indicators and commitments made in the Policing Plan.
- 1.2 The Deputy Chief Constable presented a review of the Force's performance to all Members at the Special Police Authority Meeting on 5 January 2010. The presentation focused on two areas:
- Organisational performance - delivery of the organisational activity around the three priority areas that are detailed in the Policing Plan 2009 – 2012 and
 - Operational performance – delivery of services in relation to the agreed performance indicators in the Policing Plan 2009 – 2012.
- 1.3 At the last Finance and Performance Committee on 18 December 2009, it was agreed that additional Finance and Performance Committee meetings be scheduled

to enable the agendas to be prioritised according to finance and performance matters. Members will be canvassed shortly to agree additional 'performance focused' Committee meetings. It is suggested that meetings are convened as follows:

- At the end of **April/early May 2010** (to carry out an *annual review* of Force performance) and
- At the end of **October/early November 2010** (to focus on a *6 month review* of performance).

1.4 This will provide clear linkage to the planning process and the development of the Policing Plan.

1.5 Performance issues will also be considered at the previously scheduled and agreed Finance and Performance Committee meetings on:

- 8 June 2010
- 28 September 2010
- 7 December 2010
- 10 February 2011

1.6 It is suggested that these performance reports will be focused on a specific theme or on a particular 'exceptional' issue(s).

1.7 The main priority of this Finance and Performance Committee is around the budget setting process, however, some suggested questions around the highlight performance issues are detailed below.

2. PERFORMANCE HIGHLIGHT ISSUES

2.1 The Force's Service Delivery Pack has been circulated to Members prior to the meeting and the presentation will be available at the meeting.

2.2 It is suggested that Members carry out constructive challenge on the following exceptional areas of performance and discuss the actions taken to address under-performance.

2.3 Sanction Detections

Sanction detections continue to challenge the Force as the tables below illustrate:

Serious Acquisitive Crime¹ Sanction Detections

BCU	% FYTD 2008/2009	% FYTD 2009/2010	Change		Number of detections October 2009	Number of detections November 2009	Number of detections December 2009	Comparison with 3 month rolling average	Monthly average number 2008/9	Comparison with month average number 2008/9
Force	12.5%	9.5%	-3.0%	X	54	38	29	X	70	X

Violent Crime Sanction Detections

BCU	% FYTD 2008/2009	% FYTD 2009/2010	Change		Number of detections October 2009	Number of detections November 2009	Number of detections December 2009	Comparison with 3 month rolling average	Monthly average number 2008/9	Comparison with month average number 2008/9
Force	57.1%	49.7%	-7.4%	X	374	338	329	X	411	X

Serious Sexual Offences Sanction Detections

BCU	% FYTD 2008/2009	% FYTD 2009/2010	Change		Number of detections October 2009	Number of detections November 2009	Number of detections December 2009	Comparison with 3 month rolling average	Monthly average number 2008/9	Comparison with month average number 2008/9
Force	33.8%	20.9%	-13.0%	X	6	5	6	✓	11	X

Suggested areas of questioning

- i) Can the Force provide an update about how work is progressing to address the serious acquisitive crime (SAC) sanction detection rates? What impact and effects has Operation Fusion had on SAC sanction detection rates?²
- ii) How does the Force intend to improve the violent crime sanction detection rates? How will Operation Nova³ contribute?
- iii) Bearing in mind the positive messages received via the Sexual Assault Referral Centre (SARC) research initiative, what is the Force doing to improve performance in this area?

¹ The Serious Acquisitive Crime category includes burglary dwelling, robbery, theft from a motor vehicle and theft of a motor vehicle.

² The Performance Task and Finish Group (9 December 2009) was advised that ACC Smy was leading a piece of work looking at following this up.

³ NOVA stands for 'No to Violence and Abuse', it is the targeted operation to reduce alcohol related anti-social behaviour and reduce the violence in the night time economy. In February 2010 the drive to reduce domestic abuse will be added as the third target of Operation NOVA.

2.4 Killed and Seriously Injured (KSI)

Performance figures in relation to those people killed and seriously injured on the roads in Lincolnshire continues to be of concern.

The Committee will recognise that this indicator has a clear link to partnership work delivered by the Lincolnshire Road Safety Partnership (LRSP).

The Performance Task and Finish Group⁴ suggested that the Chairman of the Finance and Performance Committee meet with the Chairman of the LRSP to discuss how the number of KSIs could be reduced. This action is being progressed.

BCU	FYTD 2008/2009	FYTD 2009/2010	% Change		July 2009	August 2009	September 2009	Comparison with 3 month rolling average	Monthly Average 2008/9	Comparison with 2008/9 monthly average
Force	166	230	38.6%	X	56	28	33	✓	30	X

Suggested areas of questioning

- iv) Accepting that this indicator involves partnership working, what can the Force do to improve performance?
- v) What is the Force doing to address the increase in KSIs?

2.5 Public Confidence – The Police treat everyone fairly

The national British Crime Survey and the local Neighbourhood Matters survey include a question about the 'police treating everyone fairly'. The latest year to date performance for this year is 73.4% which is significantly⁵ lower than the percentage for last year (79.7% in 2008/09).

BCU	Neighbourhood Matters Percentage 2007/8	Neighbourhood Matters Percentage 2008/9	British Crime Survey Latest Percentage (June 2009)	Year To Date 2009/10	Percentage October 2009	Percentage November 2009	Percentage December 2009	Comparison with Neighbourhood Matters 2008/9
Force	74.2	79.7	65.5	73.4	74.9	74.0	74.1	X

Suggested areas of questioning

- vi) Does the Force understand the reasons for deterioration in performance?
- vii) What is the Force doing to ensure continuous improvement in this area?

⁴ Meeting on 9 December 2009

⁵ The Force refer to a 5% difference being required to be statistically significant.

2.6 Identification and Disruption of Organised Crime Groups

Force Performance in this area is monitored by the Chairman and Vice Chairman of the Finance and Performance Committee. The last meeting took place on 5 January 2010.

2.7 Positive Performance

Members may also wish to take the opportunity to acknowledge the positive performance in the following areas:

2.8 Overall Serious Acquisitive Crime

There were 5,293 serious acquisitive crimes in 2008/09 compared to 4,878 in 2009/10, a reduction of 415 (or 7.8%).

- 'Criminal Damage'- performance in the financial year to date is down 4.3%, (391 fewer crimes than at the same time last year). Performance in this area is also in positive exception.
- 'Burglary dwelling' – year to date performance figures show that there are 167 fewer burglary crimes compared to the same time last year (1,843 in 2008/09 to 1,676 in 2009/10), a reduction of 9.1%.
- 'Theft of vehicle' although not in positive exception, the Force is currently showing a 16.7% (167 crimes) reduction in theft of vehicle crimes compared to the same time last year.

2.9 Overall Violent Crime

There were 6,818 violent crimes 2008/09 compared to 6,676 in 2009/10, a reduction of 142 (or 2.1%).

B. FINANCIAL CONSIDERATIONS

There are no financial implications arising from the report.

C. LEGAL AND HUMAN RIGHTS CONSIDERATIONS

Under Section 6 of the Police Act 1996, the Authority is responsible for securing the maintenance of an efficient and effective Police Force. Target setting and monitoring performance form a part of the means by which this duty is discharged.

D. PERSONNEL, EQUAL OPPORTUNITIES AND DIVERSITY ISSUES

(including any impact or issues relating to Children and Young People under the Every Child Matters (ECM) framework.)

There are no personnel, equal opportunities and diversity issues.

E. REVIEW ARRANGEMENTS

The Finance and Performance Committee will monitor and review Force performance on a quarterly basis. Other Committees will monitor performance that is specifically related to these areas of business. The Authority is aware of the need to avoid duplication and to only review Force performance once.

F. RISK MANAGEMENT

The Authority has identified a critical risk around poor results from the inspection process and from performance, and also the inability to set or articulate meaningful rigorous challenges around force performance. The risks are sponsored by the Chairman of the Finance and Performance Committee and the Chairman of the Audit, Risk and Governance Committee. There are existing and new/developing controls in place to actively manage and mitigate against these risks.

G. LIST OF BACKGROUND PAPERS

Date	Description	File
2006	APA Police Performance Management: Practical Guidance for Police Authorities, 2006.	PA Office
2007	CIPFA Delivering Good Governance in Local Government	PA Office
2009	New Performance Landscape for Crime and Policing	PA Office